

PSG COLLEGE OF ARTS & SCIENCE  
(AUTONOMOUS)  
MSW DEGREE EXAMINATION MAY 2025  
(Fourth Semester)

Branch - SOCIAL WORK  
INDUSTRIAL RELATIONS

Time: Three Hours

Maximum: 75 Marks

SECTION-A (10 Marks)

Answer ALL questions

ALL questions carry EQUAL marks

(10 × 1 = 10)

Module No.	Question No.	Question	K Level	CO
1	1	Industrial Relations primarily deals with the relationship between _____. a) Employers and customers      b) Employers and employees c) Employees and shareholders      d) Government and investors	K1	CO1
	2	Which of the following is NOT a key factor in Industrial Relations? a) Employers      b) Employees      c) Government      d) Tourists	K2	CO1
2	3	The main aim of Industrial Relations is to _____. a) Promote industrial disputes      b) Maintain industrial harmony c) Support employer dominance      d) Avoid government intervention	K1	CO1
	4	The Industrial Disputes Act was enacted in which year? a) 1947      b) 1956      c) 1965      d) 1972	K2	CO1
3	5	Collective Bargaining refers to _____. a) Individual negotiation with employer b) Group discussions between employers and employees c) Legal intervention in industrial disputes d) Financial agreements among industries	K1	CO3
	6	Which of the following is NOT a function of trade unions? a) Negotiating wages      b) Settling industrial disputes c) Increasing product prices      d) Ensuring job security	K2	CO3
4	7	Workers' participation in management aims at _____. a) Strengthening employer control b) Increasing employee involvement in decision-making c) Reducing industrial output d) Limiting trade union influence	K1	CO4
	8	Grievance Redressal Mechanisms in industries include _____. a) Strike action      b) Works committee c) Customer complaints      d) Media reports	K2	CO4
5	9	The Indian Trade Unions Act was passed in _____. a) 1926      b) 1948      c) 1976      d) 1985	K1	CO5
	10	The Code of Discipline in Industry was introduced to _____. a) Increase political interference b) Strengthen employer authority c) Promote industrial peace d) Reduce employment opportunities	K2	CO5

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**SECTION - B (35 Marks)**Answer **ALL** questions**ALL** questions carry **EQUAL** Marks (5 × 7 = 35)

Module No.	Question No.	Question	K Level	CO
1	11.a.	Explain the scope and significance of Industrial Relations.	K2	CO1
	(OR)			
	11.b.	Outline the key actors in Industrial Relations and their roles.		
2	12.a.	Identify the causes and effects of Industrial Conflicts.	K3	CO2
	(OR)			
	12.b.	Explain the Conflict resolution strategies in Industrial Relations.		
3	13.a.	Discuss the importance of standing order in the industry.	K4	CO3
	(OR)			
	13.b.	Explain the Principles of Natural Justice.		
4	14.a.	Discuss the types of Trade Union.	K5	CO4
	(OR)			
	14.b.	Describe the functions of Trae Unions.		
5	15.a.	Elaborate the scope of collective Bargaining.	K6	CO5
	(OR)			
	15.b.	Analyze the importance of workers participation in Management.		

**SECTION -C (30 Marks)**Answer **ANY THREE** questions**ALL** questions carry **EQUAL** Marks (3 × 10 = 30)

Module No.	Question No.	Question	K Level	CO
1	16	Examine the influence of socio-economic and political factors on Industrial Relations in India.	K3	CO1
2	17	Critically analyze the evolution and functioning of dispute resolution mechanisms in India.	K4	CO2
3	18	Elaborate the salient features of the Industrial Disputes Act 1947.	K5	CO3
4	19	Discuss the Growth of Trade Unionism in India.	K5	CO4
5	20	Predict the limitations to workers participation in management.	K6	CO5

Z-Z-Z

END