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## PSG COLLEGE OF ARTS & SCIENCE (AUTONOMOUS)

#### MSc DEGREE EXAMINATION MAY 2025

(Second Semester)

#### Branch - HOSPITAL ADMINISTRATION

#### **HUMAN RESOURCE MANAGEMENT**

Time: Three Hours

Maximum: 75 Marks

#### SECTION-A (10 Marks)

Answer ALL questions

ALL questions carry EQUAL marks

 $(10 \times 1 = 10)$ 

	<del></del>	ALL questions carry EQUAL marks (10 ×	K	
Module	Question	Question	Level	CO
No.	No.	Which of the following is a primary objective of Human Resource		
·	1	Management?		
		a) Maximizing shareholder profits	K1	CO1
		b) Ensuring compliance with labor laws	V.	COI
		c) Developing marketing strategies		
1		d) Managing financial investments		
;		Which function of HRM involves identifying and addressing the		}
	2	training needs of employees?	К2	CO1
		a) Recruitment and Selection b) Training and Development		COI
		c) Performance Management d) Compensation and Benefits		
		What is the primary objective of Human Resource Planning?		
	3	a) Maximizing employee benefits		
;		b) Aligning the workforce with organizational goals	K1	CO2
		c) Reducing training costs	i	
,		d) Increasing the number of employees		
2		What is the primary purpose of induction and placement in HRM?		CO2
		a) To terminate underperforming employees		
	4	b) To integrate new employees into the organization	K2	
		c) To assess employee performance		
		d) To design employee compensation packages	<u> </u>	
	5	Which of the following is an example of an off-the-job training	K1	CO3
		method?		
		a) Job rotation b) Apprenticeship		003
		c) Case study analysis d) Coaching		<u> </u>
3		What is the purpose of succession planning in an organization?	ļ	CO3
3	6	a) To identify and develop internal candidates for key positions	K2	
		b) To reduce the workforce size		
-		c) To outsource critical roles		
		d) To delay promotions and transfers	<u></u>	
	7	What is competency mapping primarily used for in organizations?	K1	CO4
4		a) Assessing employee performance		
		b) Aligning employee skills with job requirements		
		c) Determining compensation packages		
		d) Planning succession strategies		ļ
	8	Which of the following is a component of total compensation?		
		a) Base salary b) Performance bonuses	K2	CO4
		c) Benefits (e.g., health insurance) d) All of the above	ļ	
5	9	What does Green HRM primarily focus on?	K1	CO5
		a) Reducing employee compensation		
		b) Promoting environmental sustainability within HR practices		
		c) Increasing the use of paper-based records	-	·
		d) Limiting employee training programs	<del>                                     </del>	
	10	What is the primary purpose of conducting an HR audit?	K2	CO5
		a) To assess the effectiveness of HR policies and practices		
		b) To determine employee compensation levels		
		c) To plan for workforce expansion		
		d) To evaluate employee job satisfaction	Cont.	L

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#### SECTION - B (35 Marks)

### Answer ALL questions

ALL questions carry EQUAL Marks

 $(5\times7=35)$ 

Module No.	Question No.	Question	K Level	СО
1	11.a.	Narrate the roles and responsibilities of Human Resource Manager.		
	(OR)			CO1
	11.b.	Explain the HR Policies and Procedures.		
	12.a.	State the importance of HR Planning.	K5	CO2
2		(OR)		
	12.b.	Describe the steps involved in Job analysis.		
	13.a.	Analyse the training need analysis in Hospitals.		
3	(OR)		K5	CO3
	13.b.	Explain the scope of Talent Management.		
	14.a.	Classify the various components of Compensations.		
4		(OR)		CO4
`	14.b.	Summarise the current trends in benchmarking in Performance appraisal system.		
	15.a.	Analyse the scope of strategic HRM.		CO5
5		(OR)	K6	
	15.b.	Explain the techniques involved in HR retention.		

# SECTION -C (30 Marks) Answer ANY THREE questions ALL questions carry EQUAL Marks

 $(3 \times 10 = 30)$ 

Module No.	Question No.	Question	K Level	СО
1	16	"HRM as competitive advantage in the changing environment"  - Justify.	K4	CO1
2	17	Examine the Recruitment and Selection process in Hospitals.	K5	CO2
3	18	Discuss on various career development strategies in an organization.	K5	CO3
4	19	Point out the best method of appraisal system suitable for Hospital employees.	K6	CO4
5	20	Analyse the benefit of Green HRM in the workplace.	K6	CO5