



**SECTION - B (35 Marks)**

Answer ALL questions

ALL questions carry EQUAL Marks

(5 × 7 = 35)

Module No.	Question No.	Question	K Level	CO
1	11.a.	Analyze the Dimensions of Quality.	K4	CO1
		(OR)		
	11.b.	Compare the Standards and Specifications of quality.		
2	12.a.	Examine the quality aspects in Diagnostic services.	K4	CO2
		(OR)		
	12.b.	Hospital has distinct processes – Draw a Flowchart.		
3	13.a.	Criticize the TQM concept in Hospital departments.	K5	CO3
		(OR)		
	13.b.	Explain six sigma quality in Hospital.		
4	14.a.	Justify the importance of Gap Analysis.	K5	CO4
		(OR)		
	14.b.	Appraise the Green and Clean hospitals.		
5	15.a.	Explain the Elements of ISO 9000.	K6	CO5
		(OR)		
	15.b.	Discuss the 5S technique in Quality Assurance.		

**SECTION - C (30 Marks)**

Answer ANY THREE questions

ALL questions carry EQUAL Marks

(3 × 10 = 30)

Module No.	Question No.	Question	K Level	CO
1	16	Infer the Evolution of total Quality Control.	K4	CO1
2	17	Take part in improving the Quality of Nursing services.	K4	CO2
3	18	Appraise the basic 7 Quality Control Tools in Hospital.	K5	CO3
4	19	Justify Smart Hospitals through effective HIS.	K5	CO4
5	20	Elaborate the Quality in Public HealthCare.	K6	CO5

Z-Z-Z

END