PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)
PGDHRM DEGREE EXAMINATION MAY 2025
(First Semester)

Branch – PG DIPLOMA IN HUMAN RESOURCE MANAGEMENT

HUMAN RESOURCE MANAGEMENT- I

Time: Three Hours   Maximum: 75 Marks

SECTION-A (10 Marks)
Answer ALL questions
ALL questions carry EQUAL marks   (10 × 1 = 10)

Module No.	Question No.	Question	K Level	CO
1	1	_____ can be defined as obtaining, using and maintaining a satisfied workforce a) Human resource management b) Industrial relations c) Organizational management d) Personnel management	K1	CO1
	2	Human resource management includes: a) Dynamic human resource b) Trade union c) Down sizing d) All of these	K2	CO1
2	3	_____ understood as the process of forecasting an organizations future demand for and supply of right type of people in the right number a) Human Resource Planning b) Huan Resource Administration c) Human Resource Management d) Personnel Management	K1	CO1
	4	Choosing the right person to the right job is known as _____ a) Selection b) Recruitment c) Placement d) Induction	K2	CO1
3	5	Which of the following is NOT an example of off-the-job training? a) Conferences and seminars b) Apprenticeships c) Job rotations within the company d) External courses and workshops	K1	CO1
	6	Which of the following is a key benefit of career planning for employees? a) Higher chances of job promotion b) Better work-life balance c) Enhanced interpersonal relationships at work d) Increased job satisfaction and personal growth	K2	CO1
4	7	What is the primary purpose of offering incentives to employees? a) To improve workplace culture b) To motivate employees and enhance productivity c) To create competition among employees d) To fill vacant positions within the organization	K1	CO2
	8	The Hay method of job evaluation is primarily used to evaluate: a) Working conditions b) Employee benefits c) Managerial and executive positions d) Blue-collar jobs	K2	CO2
5	9	A strike can be best described as: a) A tactic used by employers to avoid collective bargaining b) A temporary suspension of work by employees as a protest c) A legal mechanism for settling disputes d) A meeting between employees and management to resolve issues	K1	CO2
	10	Which of the following is a key benefit of conducting an HR audit? a) Reducing employee turnover b) Ensuring compliance with legal and regulatory requirements c) Developing new products and services d) Enhancing team collaboration	K2	CO2

SECTION - B (35 Marks)
Answer ALL questions
ALL questions carry EQUAL Marks   (5 × 7 = 35)

Module No.	Question No.	Question	K Level	CO
1	11.a.	Identify the differences between line and staff functions of HRM.	K3	CO2
		(OR)		
	11.b.	Build the role of human resource manager in the changing environment.		
2	12.a.	Select the most common method used in recruitment process.	K3	CO2
		(OR)		
	12.b.	Construct the process of induction.		
3	13.a.	Inspect the advantages of off-the-job training method.	K4	CO3
		(OR)		
	13.b.	List out the principles of promotion.		
4	14.a.	Classify the various methods of job evaluation.	K4	CO3
		(OR)		
	14.b.	Conclude the benefits after retirement.		
5	15.a.	Explain the stages of collective bargaining.	K5	CO4
		(OR)		
	15.b.	Measure the importance of employees' health in industry.		

SECTION -C (30 Marks)
Answer ANY THREE questions
ALL questions carry EQUAL Marks   (3 × 10 = 30)

Module No.	Question No.	Question	K Level	CO
1	16	Assume the functions of HRM.	K4	CO3
2	17	Dissect the process of Human Resource Planning and brief its importance.	K4	CO3
3	18	Discover the various methods of performance appraisal.	K4	CO3
4	19	Explain the factors influencing employee commitments and perceive the practical ways to improve their commitments.	K5	CO4
5	20	"Labour welfare measures enhance productivity by promoting the overall development of labour and improving industrial relations" - Defend.	K5	CO4

Z-Z-Z   END