PSG COLLEGE OF ARTS & SCIENCE (AUTONOMOUS)

PGDHRM DEGREE EXAMINATION MAY 2025

(First Semester)

Branch – PG DIPLOMA IN HUMAN RESOURCE MANAGEMENT

INDUSTRIAL RELATIONS

Time: Three Hours

Maximum: 75 Marks

SECTION-A (10 Marks)

Answer ALL questions

ALL questions carry EQUAL marks

 $(10 \times 1 = 10)$

Module	Question	Question	K	CO
No.	No.		Level	
1	1	Industrial relations cover the following area(s) a) Collective bargaining b) Labour legislation c) Industrial relations training d) All of the above	K1	CO1
	2	Pluralistic approach perceives as legitimate representative of employee interests a) Trade unions b) Management c) Board of Directors d) None of the above	K2	CO1
2	3	Strike should be called only if at least percent of workers are in support of strike. a)10 b)15 c)20 d)25	K1	CO2
	4	When did the Industrial Disputes Act,, come into force? a) 01 April 1949 b) 11 March 1947 c) 01 May 1947 d) 01 April 1947	K2	CO2
3	5	in the Indian labour laws provides clear rules and regulations in terms of the employment a) Standing Order b) Labour Laws c) Labour Codes d) Trade Union	K1	CO3
	6	Industrial employment standing orders act is applicable in every industrial establishment where workmen are employed. a) 200 b) 150 c)100 d)50	K2	CO3
4	7	What does the term "PPE" stand for in the context of workplace safety? a) Personal Protective Equipment b) Prevention of Potential Emergencies c) Protective Product Evaluation d) Primary Prevention Exercises	K1	CO4
	8	A safety programme consists of a) Three E's b) Four E's c) Five E's d) Six E's	K2	CO4
5	9	When did The Child Labour (prohibition And Regulation) Act, 1986, come into force? a) 01 April 1986 b) 01 March 1987 c) 01 May 1980 d) 23 December 1986	K1	CO5
	10	is the practice of hiring external service providers to handle noncore business functions or processes. a) KPO b) BPO c) Trade Union d) Arbitration	K2	CO5
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SECTION - B (35 Marks)

Answer ALL questions

ALL questions carry EQUAL Marks

 $(5 \times 7 = 35)$

Module No.	Question No.	Question	K Level	со
1	11.a.	Illustrate the various forms of trade unions in India		
		(OR)	K2	CO1
	11.b.	Outline the structure of ILO		
2	12.a.	Identify the various types of strikes	K3&K4	CO2
		(OR)		
	12.b.	Distinguish Between Arbitration and Adjudication		
3	13.a.	Explain the Need and Importance of Standing orders	K4&K3	CO3
		(OR)		
	13.b.	Identify the importance of Standing order in IR		
4	14.a.	List down various safety provisions in the Industry		CO4
		(OR)	K4&K3	
	14.b.	Identify the Importance of Industrial Safety		
5	15.a.	Analyse the various Social Security Schemes of the Industry		
		(OR)	K4&K5	CO5
	15.b.	Explain the about BPO		

SECTION -C (30 Marks) Answer ANY THREE questions

ALL questions carry EQUAL Marks

 $(3 \times 10 = 30)$

Module No.	Question No.	Question	K Level	СО
1	16	Examine the evolution of IR in India	K4	CO1
2	17	Analyse the various methods of Collective Bargaining	K4	CO2
3	18	What is mean by Grievance? Explain the Grievance Handling Procedure	K5	соз
4	19	Evaluate the statutory provisions for safety in Industry	K5	CO4
5	20	Elaborate the legislations related to construction labours in India	K6	CO5