

**PSG COLLEGE OF ARTS & SCIENCE**  
(AUTONOMOUS)  
**MSc DEGREE EXAMINATION MAY 2025**  
(Second Semester)

Branch- **APPLIED PSYCHOLOGY**

**ORGANIZATIONAL BEHAVIOUR**

Time: Three Hours

Maximum: 75 Marks

**SECTION-A (10 Marks)**

Answer ALL questions

ALL questions carry EQUAL marks

(10 × 1 = 10)

Module No.	Question No.	Question	K Level	CO
1	1	Which of the following represents the correct sequencing of historical developments of Organizational Behaviour? a) Industrial revolution→Scientific management→Human relations movement→OB b) Industrial revolution→ Human relations movement→ Scientific management→OB c) Scientific management→Human relations movement→ Industrial revolution→OB d) OB → Scientific Management → Industrial Revolution → HR Movement	K1	CO1
	2	The Hawthorne experiment was conducted by ____ a) William Gilbreth                      b) Hendry Fayol c) F.W.Taylor                              d) Elton Mayo	K2	CO1
2	3	An individual's self-beliefs and self-evaluation is called _____. a) Self-esteem                              b) Self-concept c) Self-evaluation                          d) Self-efficacy	K1	CO2
	4	Visual or relational images in our mind that represent the external world are _____. a) Schemas                                  b) Heuristics c) Archetypes                                d) Mental models	K2	CO2
3	5	Contingency theories focus on the _____ that impact leadership success. a) personality variables b) leader's abilities to inspire and transform followers c) situational variables d) values and ethics	K1	CO3
	6	_____ involves increasing the complexity of a job to provide a greater sense of responsibility, accomplishment, and achievement. a) Job enrichment                          b) Job enhancement c) Goal setting                                d) Positive reinforcement	K2	CO3
4	7	An informal group is characterized by the _____. a) stipulation of expected behaviors by the organization b) predetermined designation of tasks of members c) pursuit of particular organizational goals d) fulfillment of the need for social contact	K1	CO4
	8	Effective teams translate their common purpose into _____ goals. a) universal      b) generic      c) vast      d) specific	K2	CO4

Cont...

5	9	The process of introducing or integrating the new employees into the organizational culture is known as _____ a) Orientation c) Socialization	b) Placement d) Acculturation	K1	CO5
	10	Lewin's unfreezing stage requires _____ a) Making peace with uncertainties c) Reinforcing a vision	b) Breaking down the status quo d) Having time to adjust	K2	CO5

**SECTION - B (35 Marks)**

**Answer ALL questions**

**ALL questions carry EQUAL Marks**

**(5 × 7 = 35)**

Module No.	Question No.	Question	K Level	CO
1	11.a.	Criticize the Hawthorne experiments.	K5	CO1
		(OR)		
	11.b.	Evaluate system and contingency approaches of OB.		
2	12.a.	Examine personality development and determinants of personality.	K4	CO2
		(OR)		
	12.b.	Inspect moods and emotions at work. Explain Emotional Intelligence in workplace.		
3	13.a.	Classify the characteristics and styles of leadership.	K4	CO3
		(OR)		
	13.b.	Simplify the trait theories and contingency theory of leadership.		
4	14.a.	What is team design element? Build the dynamics of group formation.	K3	CO4
		(OR)		
	14.b.	Identify the causes and costs of workplace conflicts.		
5	15.a.	Organise the types of Organizational culture.	K3	CO5
		(OR)		
	15.b.	Build change management and resistance to change in organization.		

**SECTION -C (30 Marks)**

**Answer ANY THREE questions**

**ALL questions carry EQUAL Marks**

**(3 × 10 = 30)**

Module No.	Question No.	Question	K Level	CO
1	16	Explain the nature, scope and contributing disciplines to the field of OB.	K5	CO1
2	17	Define Perception. Explain the process and barriers and the ways of improving perception.	K5	CO2
3	18	Survey Content and Process theories of Motivation.	K4	CO3
4	19	Analyse the stages of group development.	K4	CO4
5	20	Simplify Lewin's and Kotter's step in managing organizational change.	K4	CO5

***Z-Z-Z***

**END**