

**PSG COLLEGE OF ARTS & SCIENCE  
(AUTONOMOUS)**

**BSc DEGREE EXAMINATION MAY 2025  
(Second Semester)**

Branch – **CATERING SCIENCE AND HOTEL MANAGEMENT**

**COMPUTER APPLICATIONS FOR HOSPITALITY INDUSTRY**

Time: Three Hours

Maximum: 75 Marks

**SECTION-A (10 Marks)**

Answer **ALL** questions

ALL questions carry **EQUAL** marks

(10 × 1 = 10)

Module No.	Question No.	Question	K Level	CO
1	1	What is the full form for DNS? a) Domain Name System                      b) Domain Name Service c) Domain Node Service                      d) Domain Node System	K1	CO1
	2	Extend the term USB _____ a) Universal Serial Bus b) Universal Synchronize Bus c) Universal System Bus d) Universal Server Bus	K2	CO1
2	3	How many levels are there in a heading tag? a) h1 to h3                      b) h1 & h2                      c) h1 to h6                      d) h1 to h3	K1	CO3
	4	Which of the following tag is used to mention the Content for a webpage? a) Head Tag                      b) Title Tag c) Body Tag                      d) Anchor Tag	K2	CO3
3	5	Which of the following is used for document creation? a) MS – Word b) MS – Excel c) MS – PowerPoint d) MS – Access	K1	CO2
	6	Which keyboard shortcut is used for underline the text? a) Ctrl + I                      b) Ctrl + B                      c) Ctrl + U                      d) Ctrl + A	K2	CO2
4	7	What is the full form of CRS? a) Cash Reservation Systems b) Control Reservation Systems c) Central Reservation Systems d) Cart Reservation Systems	K1	CO4
	8	Which of the following front office applications of a computer based property management system monitors predetermined guest credit limits? a) Reservation b) Room Management c) Guest Accounting d) Point of Sale	K2	CO4
5	9	What is the most commonly used type of printer? a) Thermal Printer b) Dot Matrix Printer c) LED Printer d) Inkjet Printer	K1	CO5
	10	Label PMS a) Property Management System b) Property Message System c) Point Management System d) Point Message System	K2	CO5

Cont...

**SECTION - B (35 Marks)**  
 Answer ALL questions  
 ALL questions carry EQUAL Marks

(5 × 7 = 35)

Module No.	Question No.	Question	K Level	CO
1	11.a.	Describe Internet and identify the usage of Wi-Fi.	K3	CO2
		(OR)		
	11.b.	Explain the steps to build the website.		
2	12.a.	Examine the anchor tag and its attributes with an example.	K4	CO3
		(OR)		
	12.b.	Analyze the body and Head tags with an example.		
3	13.a.	Identify any 10 MS – Office keyboard shortcuts with a description .	K3	CO2
		(OR)		
	13.b.	Explain the steps to apply transition and animation in power point.		
4	14.a.	Examine the in-house guest information function.	K4	CO4
		(OR)		
	14.b.	Analyze the status of room and room rate assignments in hotels.		
5	15.a.	Explain the point of sale systems in property management.	K5	CO5
		(OR)		
	15.b.	Justify the importance of CAS / PMS.		

**SECTION -C (30 Marks)**  
 Answer ANY THREE questions  
 ALL questions carry EQUAL Marks

(3 × 10 = 30)

Module No.	Question No.	Question	K Level	CO
1	16	Classify the protocols of computer networks.	K4	CO4
2	17	List the basic elements of HTML and explain with an example.	K4	CO3
3	18	Explain the steps to create a Chart in MS – Office.	K5	CO5
4	19	Examine the maintenance of reservation records.	K4	CO4
5	20	Explain in detail about the guest check printers.	K5	CO5

Z-Z-Z

END