

PSG COLLEGE OF ARTS & SCIENCE  
(AUTONOMOUS)

BCom DEGREE EXAMINATION MAY 2025  
(Fourth Semester)

Branch – COMMERCE (FOREIGN TRADE)

**INSURANCE ENVIRONMENT AND CONSUMER PROTECTION**

Time: Three Hours

Maximum: 75 Marks

**SECTION-A (10 Marks)**

Answer ALL questions

ALL questions carry EQUAL marks

(10 × 1 = 10)

Question No.	Question	K Level	CO
1	Which of the following is NOT a type of risk? a. Pure risk                      b. Speculative risk c. Systematic risk              d. Certainty risk	K1	CO1
2	What is the primary benefit of insurance? a. Eliminates all risks b. Ensures maximum profit c. Provides financial protection against losses d. Guarantees future income	K2	CO1
3	What is the first step in issuing a life insurance policy? a. Claim settlement b. Policy cancellation c. Proposal form submission d. Maturity payout	K1	CO2
4	What is a common customer service activity in insurance? a. Issuing fraudulent claims b. Providing policy renewal reminders c. Delaying claim settlements d. Ignoring customer feedback	K2	CO2
5	Which principle is the foundation of Marine Insurance? a. Proximate Cause              b. Utmost Good Faith c. Contribution                  d. Subrogation	K1	CO3
6	What does Cargo Insurance cover? a. Damage to the goods being transported b. Physical damage to the ship c. Lost freight revenue d. Environmental damage caused by cargo spillage	K2	CO3
7	Who is responsible for regulating the insurance industry in India? a. RBI                                  b. SEBI c. IRDAI                              d. Ministry of Finance	K1	CO4
8	Bancassurance refers to: a. Insurance policies sold by banks b. Insurance for bankers only c. Loans provided for insurance companies d. Insurance purchased exclusively by corporates	K2	CO4
9	Which of the following is a duty of consumers under the Consumer Protection Act, 2019? a. To protect personal health and safety b. To demand higher prices for goods c. To ignore the packaging instructions d. To promote misleading advertisements	K1	CO5
10	How many members are typically present in the District Consumer Disputes Redressal Forum under the Consumer Protection Act, 2019? a. One      b. Two      c. Three      d. Five	K2	CO5

Cont...

**SECTION - B (35 Marks)**

Answer ALL questions

ALL questions carry EQUAL Marks (5 × 7 = 35)

Question No.	Question	K Level	CO
11.a.	Compare the risk and uncertainty.	K2	CO1
	(OR)		
11.b.	What are the principles of insurance?		
12.a.	State the detailed example of a claim settlement process for a life insurance policy.	K2	CO2
	(OR)		
12.b.	Identify the differences between life and non-life insurance contracts.		
13.a.	Choose the most appropriate fire insurance policy for a small business owner managing a warehouse.	K3	CO3
	(OR)		
13.b.	Develop a detailed classification of marine insurance contracts.		
14.a.	Assume you are tasked with launching a new insurance product in India. Identify the steps you would follow to register the product with IRDAI and ensure regulatory compliance.	K4	CO4
	(OR)		
14.b.	Classify the different types of insurance intermediaries.		
15.a.	Evaluate the importance of the Consumer Protection Act, 2019 in safeguarding consumer rights.	K4	CO5
	(OR)		
15.b.	Measure the redressal mechanisms in the Consumer Protection Act, 2019.		

**SECTION - C (30 Marks)**

Answer ANY THREE questions

ALL questions carry EQUAL Marks (3 × 10 = 30)

Question No.	Question	K Level	CO
16	Analyze the benefits of insurance.	K4	CO1
17	Examine the features and types of none life insurance contract.	K4	CO2
18	Distinguish between fire insurance and marine insurance.	K4	CO3
19	Classify the various functions of IRDA Act.	K4	CO4
20	Discover the scope and nature of remedies available to consumers under the Consumer Protection Act, 2019.	K4	CO5

Z-Z-Z

END