PSG COLLEGE OF ARTS & SCIENCE (AUTONOMOUS)

BCom DEGREE EXAMINATION MAY 2025

(Sixth Semester)

Branch - e-COMMERCE

BUSINESS RESEARCH METHODOLOGY

Maximum: 50 Marks Time: Three Hours **SECTION-A (5 Marks)** Answer ALL questions $(5 \times 1 = 5)$ ALL questions carry EQUAL marks The criteria for good research include all EXCEPT: 1. (ii) Generalization of results Clarity of purpose (iv) Ethical compliance (iii) Randomized objectives A good research design includes: 2 (ii) Flexibility (i) Ambiguity (iv) Clear objectives (iii) Unethical practices Sources of data are classified into: 3 (i) Primary and secondary (ii) Internal and external (iii) Quantitative and qualitative (iv) Descriptive and exploratory Graphical representation in data analysis helps in: 4 Complicating the research process Visualizing data trends and patterns (ii) (iii) Eliminating hypothesis testing (iv) Hiding errors in data The layout of a research report includes: 5 (i) Objectives, methodology, results, conclusion (ii) Abstract, introduction, body, references (iii) Summary, graphs, references, samples (iv) All of the above SECTION - B (15 Marks) Answer ALL Questions $(5 \times 3 = 15)$ ALL Questions Carry EQUAL Marks Define research and explain its key characteristics. 6 a What are the criteria for good research? Explain briefly. ь What are the steps involved in selecting a research problem? 7 а Define research design and explain its main features. **b** . Explain the factors affecting the size of a sample. 8 a Briefly describe the types of sampling design. b What is data coding, and why is it important in data processing? 9 a Explain the concept of hypothesis testing and its process. b

What are the steps involved in writing a research report?

OR

Briefly explain the layout of a research report..

10 a

b

Page 2

23COE627 Cont...

SECTION -C (30 Marks)

Answer any Three questions ALL questions carry EQUAL Marks

 $(3 \times 10 = 30)$

- 11 Explain the steps involved in research process with suitable examples.
- 12 Explain the techniques involved in defining a research problem.
- Explain the various types of sampling design with examples.
- 14 Describe the data preparation process are important in data processing
- Discuss the essential components and layout of a research report.

Z-Z-Z

END