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PSG COLLEGE OF ARTS & SCIENCE (AUTONOMOUS)

BBA DEGREE EXAMINATION MAY 2025

(First Semester)

Common to Branches – BUSINESS ADMINISTRATION/ BUSINESS ADMINISTRATION (INFORMATION SYSTEM)/ BUSINESS ADMINISTRATION (RETAIL MANAGEMENT)/ BUSINESS ADMINISTRATION(LOGISTICS)

PRINCIPLES AND PRACTICES OF MANAGEMENT

Time: Three Hours Maximum: 75 Marks

SECTION-A (10 Marks)

Answer ALL questions

ALL questions carry EQUAL marks

 $(10 \times 1 = 10)$

Module No.	Question No.	Question	K Level	CO
1	1	Division of work promotes	K1	CO1
	2	The principle of unity of command is concerned with	K2	CO1
2	3	Strategic plans are formulated by the	K 1	CO1
	4	Which among these is not a feature of decision making process? (a) Persuasiveness (b) Intellectual (c) Line function (d) selecting best course of action	K2	CO1
3	5	Organization is a process of (a) Arranging various inputs (b) Defining authority and responsibility (c) increasing managerial efficiency (d) Increasing quality of product	K1	CO
	- 6	Formal organization is the (a) Conscious coordination of activities (b) Relationship among people outside the organization (c)Relationship based on personal likes and dislikes (d) None of the above	-K2	CO
4	7	Which among these is not a sub-function of directing? (a) Command (b) Motivation (c) Control (d) Supervision	K1	CO
	8	The main objective behind directing is to (a) Trigger a will to do (b) Maintain discipline (c) Enforce control (d) Planning	K2	co
5	. 9	Controlling is closely related with (a) Fixing of authority (b) fixing of responsibility (c) setting of objectives (d) related with staffing	K1	COI
	10	Controlling is the function of (a) Line managers (b) staff managers (c) functional managers (d) CEOs	K2	CO

Cont...

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SECTION - B (35 Marks) Answer ALL questions

ALL questions carry EQUAL Marks

 $(5\times7=35)$

Module No.	Question No.	Question	K Level	СО
1	11.a.	Describe the nature of management.	• .	-
		(OR)	К3	CO2
	11.b.	List out the various functions of management.		
_ 2	12.a.	Analyze the features of planning.	K4	
		(OR)		CO3
	12.b.	Examine the process of decision making.		•
3	13.a.	Identify the factors affecting span of management.	К3	,
		(OR)		CO2
	13.b.∽	Explain the basis of departmentation.		
4	14.a.	Illustrate the principles of direction.	,	
		(OR)	K2	CO2
	14.b.	Describe the characteristics of a good leader.	l t	
. 5	. 15.a.	Outline the significance of control.	K4	
		(OR)		CO3
	15.b.	Requirements for effective control.		

SECTION -C (30 Marks)

Answer ANY THREE questions . ALL questions carry EQUAL Marks

 $(3 \times 10 = 30)$

Module No.	Question No.	Question	K Level	CO.
1	16	Examine the contribution of Henry Feyol in management.	-K4	CO3
2	· 17	List out and explain the types of plans.	K4	CO2
3	18	Elucidate the types of organization with the relative merits.	K4	CO3
4	19	Critically evaluate the steps in staffing process.	K4	CO3
5	20	Analyze the various steps in management control process.	K4	·CO3