

PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)

BBA DEGREE EXAMINATION MAY 2025
(Third Semester)

Branch - BUSINESS ADMINISTRATION (LOGISTICS)

WAREHOUSE MANAGEMENT

Time: Three Hours

Maximum: 75 Marks

SECTION-A (10 Marks)

Answer ALL questions

ALL questions carry EQUAL marks

(10 × 1 = 10)

Module No.	Question No.	Question	K Level	CO
1	1	Find the primary significance of a warehouse. a) It acts as a temporary storage space for goods. b) It is a place for manufacturing products. c) It serves as a retail outlet. d) It only stores perishable items.	K1	CO1
	2	Mention one aspect that a warehouse strategy must focus on for improving efficiency. a) Reducing the warehouse size b) Maximizing storage density c) Limiting product types d) Decreasing employee count	K2	CO1
2	3	Name the document used to formally acknowledge the receipt of goods in a warehouse. a) Purchase Order b) Goods Receipt Note (GRN) c) Invoice d) Shipping Manifest	K1	CO2
	4	What is the purpose of storage location codes in warehouse operations? a) To identify suppliers of goods b) To track the price of each item c) To designate specific areas where goods are stored in the warehouse d) To record customer information	K2	CO2
3	5	Identify the packing materials that are commonly used for dispatching products: a) Cardboard boxes and bubble wrap b) Aluminum foil and plastic cups c) Paper bags and twine d) Wooden crates and cotton fabric	K1	CO3
	6	Indicate which packing machine is most commonly used for sealing products in warehouse dispatch: a) Hydraulic press b) Stretch film wrapping machine c) Label printer d) Conveyor belt system	K2	CO3
4	7	Who is primarily responsible for deciding on the distribution channels used by a company? a) Marketing department b) Sales team c) Distribution manager d) Top management	K1	CO4
	8	Which of the following is a major factor affecting physical distribution? a) Product packaging b) Government regulations c) Consumer income d) Employee turnover	K2	CO4
5	9	Find the correct safety procedure for handling hazardous cargo. a) Store hazardous cargo near the exit b) Label hazardous cargo with appropriate hazard symbols c) Use only wooden crates for hazardous cargo d) Store hazardous cargo in an open area	K1	CO5

Cont...

	10	Mention the purpose of the 5S concept on the shop floor. a) To improve employee morale b) To ensure efficient inventory tracking c) To maintain a clean, organized, and safe working environment d) To enhance customer satisfaction	K2	CO5
--	----	--	----	-----

SECTION - B (35 Marks)

Answer ALL questions

ALL questions carry EQUAL Marks

(5 × 7 = 35)

Module No.	Question No.	Question	K Level	CO
1	11.a.	Bring out the significance of warehousing in supply chain management.	K4	CO1
		(OR)		
	11.b.	Classify the different types of warehouses		
2	12.a.	Describe the stages involved in the receiving of goods in a warehouse	K3	CO2
		(OR)		
	12.b.	Outline the significance of a Put-Away List and storage location codes in the management of goods within a warehouse.		
3	13.a.	Bring out the importance of proper packing in warehouse dispatches	K4	CO3
		(OR)		
	13.b.	Classify different types of packing materials and packing machines used in warehouse dispatches.		
4	14.a.	Explain the concept of physical distribution and discuss the various stages	K3	CO4
		(OR)		
	14.b.	Summarize the factors affecting the physical distribution system		
5	15.a.	Narrate the proper procedure for safely handling hazardous cargo in a warehouse environment.	K4	CO5
		(OR)		
	15.b.	Explain how Health, Safety, and Environment (HSE) policies impact the daily operations of a warehouse.		

SECTION - C (30 Marks)

Answer ANY THREE questions

ALL questions carry EQUAL Marks

(3 × 10 = 30)

Module No.	Question No.	Question	K Level	CO
1	16	Elucidate the broad functions of a warehouse and how they contribute to effective inventory control and order fulfillment.	K4	CO1
2	17	Examine the procedure for arranging goods on the dock and the importance of the "put away" process.	K3	CO2
3	18	Enumerate the procedure for developing a packing list and dispatch note.	K4	CO3
4	19	Discuss the significance of physical distribution in business operations.	K4	CO4
5	20	Differentiate between hazardous and non-hazardous cargo, and describe the procedures for identifying hazardous cargo in a warehouse.	K3	CO5

Z-Z-Z

END