

PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)

PGHRM DEGREE EXAMINATION DECEMBER 2024
(First Semester)

Branch – PG DIPLOMA IN HUMARN RESOURCE MANAGEMENT

INDUSTRIAL RELATIONS

Time: Three Hours

Maximum: 75 Marks

SECTION-A (10 Marks)

Answer ALL questions

ALL questions carry EQUAL marks

(10 × 1 = 10)

Module No.	Question No.	Question	K Level	CO
1	1	_____ refers to all types of relationship between all the parties concerned with Industry. a) Industrial Relations b) Human Relations c) General Relations d) All of the Above	K1	CO1
	2	Which of the following is not an approach to industrial relations? a) Unitary approach b) Pluralistic approach c) Marxist approach d) Employee's approach	K2	CO1
2	3	When did The Trade Unions Act, come into force? a) 01 April 1927 b) 01 March 1926 c) 01 May 1929 d) 1st June, 1927	K1	CO2
	4	Before the industrial disputes act was implemented in the year 1947, which act took care of the industrial disputes? a) Trade Disputes Act, 1929 b) Royal Commission on Labour, 1934 c) Labour Management Relations Act, 1947 d) None of the above	K2	CO2
3	5	_____ in the Indian labour laws provides clear rules and regulations in terms of the employment a) Standing Order b) Labour Laws c) Labour Codes c) Trade Union	K1	CO3
	6	The minimum rate of subsistence allowance in case of suspension pending enquiry has been given under which of the following legislations? (a) Industrial Disputes Act (b) Trade Union Act (c) Industrial Employment (Standing Orders) (d) None of the above	K2	CO3
4	7	Which of the following is(are) physical hazard agent(s)? a) Falls b) Electricity c) Inhalation d) All of the above	K1	CO4
	8	A safety programme consists of _____. a) Three E's b) Four E's c) Five E's d) Six E's	K2	CO4
5	9	When did The Child Labour (prohibition And Regulation) Act, 1986, come into force? a) 01 April 1986 b) 01 March 1987 c) 01 May 1980 d) 23 December 1986	K1	CO5
	10	_____ is the purposeful allocation of relatively high-level tasks involving specialized knowledge or problem-solving to an outside organization or third party a) KPO b) BPO c) Trade Union d) Arbitration	K2	CO5

Cont...

SECTION - B (35 Marks)Answer **ALL** questions**ALL** questions carry **EQUAL** Marks

(5 × 7 = 35)

Module No.	Question No.	Question	K Level	CO
1	11.a.	List the objectives of Industrial Relations.	K4 & K5	CO1
		(OR)		
	11.b.	Explain about Tripartite body.		
2	12.a.	Construct the various causes of Industrial Disputes.	K3 & K4	CO2
		(OR)		
	12.b.	Distinguish Between Arbitration and Conciliation.		
3	13.a.	Appraise the Need and Importance of Standing orders.	K4 & K3	CO3
		(OR)		
	13.b.	Identify the Ethical Codes in IR.		
4	14.a.	List down various causes of accidents in the Industry.	K4&K5	CO4
		(OR)		
	14.b.	Explain the Importance of Industrial Safety.		
5	15.a.	Analyse the various Social Security Schemes of the Industry.	K4 & K5	CO5
		(OR)		
	15.b.	Explain the about KPO.		

SECTION -C (30 Marks)Answer **ANY THREE** questions**ALL** questions carry **EQUAL** Marks

(3 × 10 = 30)

Module No.	Question No.	Question	K Level	CO
1	16	Discover the evolution of IR in India.	K4	CO1
2	17	Analyse the various machineries for settling the Industrial Disputes.	K4	CO2
3	18	What is mean by Grievances? Explain the Grievance Handling Procedure.	K5	CO3
4	19	Elaborate the Occupational Hazards in the Industry.	K5	CO4
5	20	Discuss the legislations related to Child Labour and Contract Labour.	K6	CO5

Z-Z-Z

END