

PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)

MSc DEGREE EXAMINATION DECEMBER 2024
(First Semester)

Branch - CLINICAL NUTRITION AND DIETETICS

HEALTH CARE MANAGEMENT

Time: Three Hours

Maximum: 75 Marks

SECTION-A (10 Marks)

Answer ALL questions

ALL questions carry EQUAL marks

(10 × 1 = 10)

Module No.	Question No.	Question	K Level	CO
1	1	A hospital is a vital organization and stands unique and incomparable to any other organization. Which of the following is considered important part of new hospital plan, not only for aesthetics and access, but also to utilize the potential to capture or avoid natural energy? a) Functional requirements b) Environmental impact analysis c) Citing and orientation d) Future expansion	K1	CO1
	2	Planning a new hospital starts with setting goals for the hospital, without which the organization cannot have a definite direction or focus. Which of the following areas is not considered by an organization while studying existing hospital facilities in an area? a) Bed ratio b) Perception of patients c) Hospital occupancy d) Physical condition of facilities	K2	CO1
2	3	A medical audit committee comprises professionals from different departments of a hospital. Which of the following may act only as an observer in committee meetings? a) Heads of medical departments b) Head of pathology c) Administrator d) Director of medical services	K1	CO3
	4	Which of the following best explains the role of performance evaluations in determining employee benefits ? a) Identifies areas for improvement only b) Helps in deciding promotions & salary increments c) Evaluates team dynamics d) Focuses Solely on disciplinary actions.	K2	CO3
3	5	The prenatal diagnostic techniques act started in the year _____. a) 1994 b) 1986 c) 2002 d) 1998	K1	CO2
	6	NABH stands for a) National Accreditation Board for Hospitals b) Nutrition Accreditation Board for Hospitals c) National Assessment Board for Hospitals d) National Accreditation Board for Hotels	K2	CO2
4	7	Tell the minimum time a medical record should be kept as per legal guide lines? a) 1 year b) 5 years c) 10 years d) 20 years	K1	CO4
	8	EMR stands for _____. a) Emergency room b) A popular color coding systems c) Emergency medical room d) Electronic medical record	K2	CO1
5	9	The concept of _____ was started to treat patients who are located in remote areas. a) M-health b) E-health c) Telemedicine d) Tele-health	K1	CO1
	10	Expired/discarded medicines, pharmaceutical waste should be placed in _____ color container. a) Red b) Yellow c) White d) Blue	K2	CO2

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SECTION - B (35 Marks)Answer **ALL** questions**ALL** questions carry **EQUAL** Marks (5 × 7 = 35)

Question No.	Question	K Level	CO
11.a.	Discuss the roles of health services in improving health of patients in hospitals.	K6	CO1
	(OR)		
11.b.	Create a modern hospital plan and how will you select the location to construct the hospital.		
12.a.	Defend the roles and responsibilities of CEO in hospital administration.	K5	CO5
	(OR)		
12.b.	Evaluate the key stages of Human Resource Development in building an effective work force.		
13.a.	List the principles and modern techniques used in hospital management.	K4	CO3
	(OR)		
13.b.	Analyze the advantages of ISO and NABH in accreditation & highlight the importance of accreditation.		
14.a.	Analyze how technology advancement will help to maintain the patients' medical records?	K4	CO4
	(OR)		
14.b.	Examine on standard operating manual for patient care in ICU and for Dietary department.		
15.a.	Compare telemedicine, M-Health and Tele-Health.	K5	CO2
	(OR)		
15.b.	Recommend a preparation plan for a hospital during endemics and pandemics.		

SECTION -C (30 Marks)Answer **ANY THREE** questions**ALL** questions carry **EQUAL** Marks (3 × 10 = 30)

Question No.	Question	K Level	CO
16	Explain the classification, organization and functions of hospitals.	K5	CO1
17	List the functions of different hospital committees	K4	CO5
18	Discuss the legal aspects of health care (i) patient and consumer protection Act; (ii) Transplantation of human organs act	K6	CO3
19	Examine the characteristics, function and components of medical records.	K4	CO4
20	Explain in detail on biomedical waste management adopted in hospitals.	K5	CO2

Z-Z-Z END