

**PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)**

**MA DEGREE EXAMINATION DECEMBER 2024
(Third Semester)**

Branch - **ECONOMICS**

MAJOR ELECTIVE COURSE – I ORGANIZATIONAL BEHAVIOUR

Time: Three Hours

Maximum: 75 Marks

SECTION-A (10 Marks)

Answer **ALL** questions

ALL questions carry **EQUAL** marks (10 × 1 = 10)

Module No.	Question No.	Question	K Level	CO
1	1	_____ is referred to the father of Scientific Management. (a) Henry Fayol (b) Robert Owen (c) Fredrick W.Taylore (d) Only (a) is correct	K1	CO1
	2	Formulation of MOST is done by _____. (a) Workers (b) Managers (c) Government (d) Trademark	K2	CO1
2	3	The science of studying human behavior is _____. (a) Sociology (b) Psychology (c) Philosophy (d) Only (a) and (b) is correct	K1	CO2
	4	_____ of these would fall under the desire to control others. (a) Primary Motive (b) Power Motive (c) Affiliation Motive (d) Achievements motive	K2	CO2
3	5	Beliefs, attitudes, traditions and exceptions which are shared by group member is called _____. (a) Group norms (b) group communication (c) Group Cohesiveness (d) Group Structure	K1	CO3
	6	_____ is composed of relatively low paid and low skilled assembly line workers. (a) Apathetic Group (b) Erratic group (c) Strategic Group (d) Conservative Group	K2	CO3
4	7	A manager's role changes from a leader's points to a partners's position is _____ of the type of organisations. (a) Autocratic (b) Collegial (c) Supportive (d) Custodia	K1	CO4
	8	Motivation's two – factor theory is given by _____. (a) Herzbery (b) Harold Kelley (c) J.Staly Adams (d) Cobb - Douglas	K2	CO4
5	9	_____ is a paradigm. A theoretical Assumption (b) An Illustration (c) A theoretical Model (d) An example serving as a model	K1	CO5
	10	_____ Element of the cultural web forms regalla. (a) Symbols (b) Rituals and routines (c) Power Structures (d) Control System	K2	CO5

Cont...

SECTION - B (35 Marks)Answer **ALL** questions**ALL** questions carry **EQUAL** Marks

(5 × 7 = 35)

Module No.	Question No.	Question	K Level	CO
1	11.a.	Explain the importance of Organizational Behaviour.	K2	CO1
		(OR)		
	11.b.	Determine the factors Influencing individual behavior in an organization.		
2	12.a.	Identify the factors Influencing Perception.	K3	CO2
		(OR)		
	12.b.	Outline the Personality traits Influencing Behaviour.		
3	13.a.	Illustrate the concept and nature of Group Behaviour.	K3	CO3
		(OR)		
	13.b.	Organize the relationship between Group Cohesiveness and Productivity.		
4	14.a.	Build the Motivational and Behaviour in an Organization.	K4	CO4
		(OR)		
	14.b.	Examine the styles of Leadership with suitable example.		
5	15.a.	Bring out the concept and characteristics of Organizational climate.	K3	CO5
		(OR)		
	15.b.	Elucidate the effects of Empowerment.		

SECTION -C (30 Marks)Answer **ANY THREE** questions**ALL** questions carry **EQUAL** Marks

(3 × 10 = 30)

Module No.	Question No.	Question	K Level	CO
1	16	Compare the Fayol's Administrative Management and Hawthorne Experiment.	K4	CO1
2	17	Discuss the Cognitive theory of Learning with suitable Example.	K5	CO2
3	18	Formulate the functions of Informal groups and Dysfunctions of informal groups.	K5	CO3
4	19	Explain the Maslow's theory of Motivation with suitable example with diagram.	K4	CO4
5	20	Compile the difference between organizational Development and management Development.	K6	CO5

Z-Z-Z

END