

PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)

MSc DEGREE EXAMINATION DECEMBER 2024
(Second Semester)

Branch - APPLIED PSYCHOLOGY

ORGANISATIONAL BEHAVIOUR

Time: Three Hours

Maximum: 75 Marks

SECTION-A (10 Marks)

Answer ALL questions

ALL questions carry EQUAL marks

(10 × 1 = 10)

Question No.	Question	K Level	CO
1	Who developed by Scientific Management approach? a) Elton Mayo b) Henry Fayol c) Maslow d) F.W. Taylor	K1	CO1
2	Organization Behavior is a) An interdisciplinary approach b) A humanistic approach c) Total system approach d) All of these	K2	CO1
3	Which of the following is not a trait dimension in Big 5 personality trait? a) Ego b) Agreeableness c) Extroversion d) Culture	K1	CO2
4	What term is used for the extent to which an individual displays different behaviours in different situations? a) continuity b) integrity c) flexibility d) distinctiveness	K2	CO2
5	Which is also known as a non- reinforcement? a) punishment b) extinction c) negative reinforcement d) all the above	K1	CO3
6	Which of the following is/are not organizational factors causing stress? a) Task demand b) Role demand c) Role conflict d) Satisfaction	K2	CO3
7	Generalization about a group of people is named as? a) Social perception b) contrasting c) projection d) stereotyping	K1	CO4
8	Individuals with a strong desire to achieve a challenging goal have a strong need for ---- a) power b) affiliation c) achievement d) recognition	K2	CO4
9	Who developed Grid Organization Development? a) Blake & Mounton b) F W Taylor c) Elton Mayo d) Max Weber	K1	CO5
10	Which is not an attribute of good organizational culture? a) Retention is high, turnover is low b) Change is generally not accepted c) Leadership is shared d) Work is both challenging and rewarding	K2	CO5

Cont...

SECTION - B (35 Marks)Answer **ALL** questions**ALL** questions carry **EQUAL** Marks (5 × 7 = 35)

Question No.	Question	K Level	CO
11.a.	List the basic principles of Hawthorne experiments.	K4	CO1
	(OR)		
11.b.	Distinguish system & contingency approach.		
12.a.	Elaborate the major determinants of personality.	K5	CO2
	(OR)		
12.b.	Justify the importance of emotional intelligence at work place.		
13.a.	Discuss in brief the importance of motivational theories in an organization.	K6	CO3
	(OR)		
13.b.	Discuss how organizational justice is a refinement of equity theory?		
14.a.	Analyse the dynamics of group formation.	K4	CO4
	(OR)		
14.b.	Analyse workplace conflicts and its cause and effect.		
15.a.	Analyse key elements in resistance to change.	K4	CO5
	(OR)		
15.b.	Distinguish Adhocracy and Clan culture.		

SECTION - C (30 Marks)Answer **ANY THREE** questions**ALL** questions carry **EQUAL** Marks (3 × 10 = 30)

Question No.	Question	K Level	CO
16	What is organization behaviour and explain the nature and scope of organization behaviour.	K1&5	CO1
17	Elaborate the perceptual process.	K6	CO2
18	Distinguish trait and behavioural theories of leadership.	K4	CO3
19	Explain what is the punctuated equilibrium model in group development with examples?	K5	CO4
20	What is organization change and explain Kotter's model.	K1,K5	CO5

Z-Z-Z

END