

**PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)**

**BVoc DEGREE EXAMINATION DECEMBER 2024
(Second Semester)**

Branch - HOSPITALITY MANAGEMENT

FOOD AND BEVERAGE SERVICE – II

Time: Three Hours

Maximum: 75 Marks

SECTION-A (10 Marks)

Answer ALL questions

ALL questions carry EQUAL marks

(10 × 1 = 10)

Question No.	Question	K Level	CO
1	Café complet is the term used in the service of _____ a) American breakfast b) Indian breakfast c) Continental breakfast d) English breakfast	K1	CO1
2	_____ is grilled and served as a breakfast dish. a) Floaters b) Bloaters c) Danish stew d) Kedgerree	K2	CO2
3	_____ sets up Room Service Trolley a) Room Service Order Taker b) Captain c) Room Service Steward d) Room service manager	K1	CO1
4	Who handles the guest complaint in IRD? a) Room Service Captain b) Room Service Manager c) Order Taker d) Hosters	K2	CO2
5	Carving needs a thorough knowledge of _____ of an animals a) Anatomy b) Structure c) Weight d) Height	K1	CO1
6	Gueridon service is implemented in _____ restaurants. a) Coffee shop b) Multi cuisine c) Fine dining d) Bistro	K2	CO2
7	Banquet is a meal with _____ a) Presentation b) Orientation c) Toast d) Meetings	K1	CO1
8	_____ is a temporary structure erected over the buffet counter. a) Podium b) Lectern c) Risers d) Canopy	K2	CO2
9	Revenue analysis is done by _____ a) Pricing b) Average Spending Power c) Budgeting d) Establishing Standards	K1	CO1
10	Break even formula B/E = a) C/V-S b) S/C-V c) V/S-C d) C/S-V	K2	CO1

SECTION - B (35 Marks)

Answer ALL questions

ALL questions carry EQUAL Marks

(5 × 7 = 35)

Question No.	Question	K Level	CO
11.a.	Sketch a sample menu for brunch.	K4	CO4
(OR)			
11.b	Elucidate the American breakfast menu along with its cover.		

Cont...

12.a	Interpret the Mise en place required for room service.	K2	CO2
(OR)			
12.b	Discuss the features of room service department.		
13.a	Illustrate the advantages and limitations of Gueridon trolley.	K3	CO3
(OR)			
13.b.	Categorize the various types of trolleys in Gueridon.		
14.a.	Classify the types of events with examples.	K3	CO3
(OR)			
14.b.	Point out the duties and responsibilities of event staff.		
15.a.	Justify the importance of handling the situations.	K4	CO4
(OR)			
15.b.	Prepare a Break - even point calculations.		

SECTION -C (30 Marks)Answer **ANY THREE** questions**ALL** questions carry **EQUAL** Marks (3 × 10 = 30)

Question No.	Question	K Level	CO
16	Compile a menu for English breakfast with its cover.	K5	CO5
17	Interpret the room service procedure of order taking and executing the order to guest.	K5	CO5
18	Interpret the maintenance of the gueridon trolley.	K4	CO4
19	Distinguish buffet service and trolley service.	K4	CO4
20	Appraise the need and importance of staff training.	K4	CO4

Z-Z-Z

END