

PSG COLLEGE OF ARTS & SCIENCE  
(AUTONOMOUS)

BVoc DEGREE EXAMINATION DECEMBER 2024  
(Sixth Semester)

Branch – HOSPITALITY MANAGEMENT

**DISCIPLINE SPECIFIC ELECTIVE COURSE II :**  
**SOFT SKILL DEVELOPMENT**

Time: Three Hours

Maximum: 50 Marks

**SECTION-A (5 Marks)**

Answer ALL questions

ALL questions carry EQUAL marks (5 x 1 = 5)

- 1 The aptitude to analyze issues, think critically, and develop effective solutions is called as  
(i) Collaboration (ii) Problem solving  
(iii) Adaptability (iv) Time Management
- 2 Which of these is known as the “Frame of Reference”?  
(i) Beliefs (ii) Perception  
(iii) Interaction (iv) Attitude
- 3 Name the activity used for developing loyalty, sharing company culture, and building skills.  
(i) Team Building (ii) Leadership  
(iii) Cultural Events (iv) Mentorship
- 4 Which document emphasizes on academic accomplishments?  
(i) Resume (ii) Bio-data  
(iii) CV (iv) GD
- 5 Identify the Non-Voluntary body language.  
(i) Gestures (ii) Poses  
(iii) Movements (iv) Shaking

**SECTION - B (15 Marks)**

Answer ALL Questions

ALL Questions Carry EQUAL Marks (5 x 3 = 15)

- 6 a Highlight the importance of Soft skills.  
OR  
b Outline the need for Self-Discovery in soft skill development.
- 7 a Discuss the benefits of practicing Positive Attitude.  
OR  
b Differentiate between Value and Attitude.
- 8 a How do you choose a Right Career?  
OR  
b Elaborate the aspects of Team building.
- 9 a Brief the purpose of creating a Resume.  
OR  
b Point out few skills required to present at a Group Discussion.
- 10 a Explain the significance of Eye contact during communication.  
OR  
b How do you dress up for an Interview?

Cont...

**SECTION -C (30 Marks)**

Answer ALL questions

ALL questions carry EQUAL Marks

(5 x 6 = 30)

- 11 a Discuss the process of knowing oneself.  
OR  
b List out the attributes of Soft-skills.
- 12 a Compare the results of Positive attitude with Negative attitude.  
OR  
b Explain the importance of 'Values' in life.
- 13 a Present few tips for a successful Career planning.  
OR  
b Describe the role, a Team Leader plays in managing a productive group.
- 14 a Design your own Resume to attract an employer.  
OR  
b Summarize about the essential element required for a GD.
- 15 a Discuss the importance of Voluntary and Involuntary Body Language in communication.  
OR  
b Outline a few suggestions for making a strong impression during an Interview.

Z-Z-Z

END