#### 22CSU102N/ 22CSU102/ 18CSU02

## PSG COLLEGE OF ARTS & SCIENCE (AUTONOMOUS)

## BCom(CS) DEGREE EXAMINATION MAY 2024

(First Semester)

#### Branch - CORPORATE SECRETARYSHIP

#### PRINCIPLES OF MANGEMENT

Time: Three Hours

Maximum: 75 Marks

#### SECTION-A (10 Marks)

Answer ALL questions

ALL questions carry EQUAL marks

 $(10 \times 1 = 10)$ 

| Module | Question |  | K     | T   |
|--------|----------|--|-------|-----|
| No.    | No.      | Question   | Level | CO  |
| 1      | 1        | The following is not an essential feature of management a. Integrating force b.Continuous process c. Art and science d.Only a profession | K2    | CO1 |
|        | 2        | a. Scalar chain c. Order  The hierarchy of authority from highest to lowest is called as  b.Discipline d.Espirit de corps                | K2    | CO1 |
| 2      | 3        | Bounded rationality in decision making is related to a. Logical selection b.Rational choice c. Strategic choice d.All of the above       | K2    | CO2 |
|        | 4        | There are sources of authority a. Two b. Three c. Four d. Many   | K1    | CO2 |
| 3      | 5        | An awareness of self-importance and recognition is need of Maslow a. Esteem b. Self-actualization c. Security d. Social                  | K1    | CO3 |
|        | 6        | Motivation brings among employees  a. High labour turnover b. High efficiency c. Reduces cost d. Poor industrial relations               | K2    | СОЗ |
| 4      | 7        | The following is the problem in control process a. Forwarded looking b. Flexibility c. Poor standards d. Economical                      | K1    | CO4 |
|        | 8        | How many types of centres are there in responsibility accounting?  a. One b. Five c. Three c. Fifteen                                    | K1    | CO4 |
| 5      | 9        | Introduction to new rules and regulation is called a. Strategic risk b. Compliance risk c. Operational risk d. None of these             | K2    | CO5 |
|        | 10       | Green management involves an important step  a. MBO b. MBE c. Strategic plan d. Environmental policy                                     | K1    | CO5 |

#### SECTION - B (35 Marks)

Answer ALL questions

|               |                 | ALL questions carry EQUAL Marks                                      | $(5 \times 7)$ | = 35) |
|---------------|-----------------|--|----------------|-------|
| Module<br>No. | Question<br>No. | Question   | K<br>Level     | СО    |
| 1             | 11.a.           | Summarize the classification of managerial function                  | K2             |       |
|               |                 | (OR)   | - 1            | COI   |
|               | 11.b.           | What are the techniques of scientific management?                    | K3             |       |
| 2             | 12.a.           | What is MBO? State the importance.                                   |                | CO2   |
|               |                 | (OR)   | K2             |       |
|               | 12.b.           | Define delegation of authority and distinguish from decentralization | K3             |       |

Cont...

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Cont...

|   | 13.a. | Who is good leader? Highlight his qualities.     | K2   |       |
|---|-------|--|------|-------|
| 3 |       | (OR)   |      | CO3   |
|   | 13.b. | Identify the features of Theory X of motivation. | K4   |       |
|   | 14.a. | State the importance of motivation.              | K1   | CO4   |
| 4 |       | (OR)   |      |       |
|   | 14.b. | Identify the traditional tools of control.       | K3   |       |
|   | 15.a. | Give the characteristics of green management.    | K2   | CO5   |
| 5 |       | (OR)   | I KZ |       |
|   | 15.b. | Discover the global management practices.        | K4   | A LIS |

# SECTION -C (30 Marks) Answer ANY THREE questions

ALL questions carry EQUAL Marks

 $(3 \times 10 = 30)$ 

| Module<br>No. | Question<br>No. | Question   | K<br>Level | СО  |
|---------------|-----------------|--|------------|-----|
| 1             | 16              | Explain the functions of modern management.        | K3         | COI |
| 2             | 17              | Enumerate the theories of delegation of authority. | K4         | CO2 |
| 3             | 18              | Discuss Abraham Maslow theory of motivation.       | K3         | CO3 |
| 4             | 19              | Describe the requirement of good control system.   | K5         | CO4 |
| 5             | 20              | Explain sustainable management and its importance. | K6         | CO5 |