

PSG COLLEGE OF ARTS & SCIENCE  
(AUTONOMOUS)

PG DIPLOMA DEGREE EXAMINATION DECEMBER 2023  
(First Semester)

Branch- PG DIPLOMA IN HUMAN RESOURCE MANAGEMENT

INDUSTRIAL RELATIONS

Time: Three Hours

Maximum: 75 Marks

SECTION-A (10 Marks)

Answer ALL questions

ALL questions carry EQUAL marks

(10 × 1 = 10)

Module No.	Question No.	Question	K Level	CO
1	1	_____ is one of the characteristics of Industrial relationship. a Social issue                                      b Human issue c Moral issue                                        d Environmental issue	K1	CO1
	2	The aim of Collective Bargaining is for a) A new and improved offer b) A new and improved collective agreement c) A new or improved collective agreement d) A new or improved collective bargaining	K2	CO2
2	3	Which one of the following is a consequence of industrial conflict? a) Retrenchment                                      b) Low productivity c) Leave    d) Hours of work	K1	CO3
	4	Any person who has attained the age of _____ years may be a member of a registered Trade Union a) 15                                      b) 20                                      c) 18                                      d) 16	K2	CO2
3	5	A code of discipline has been laid down to maintain _____ relations in industries. a) fighting    b) turbulent c) harmonious                                        d) integrative	K1	CO3
	6	When a union is recognized, there should be no change in its position for a period of a) 3 years    b) 2 years c) 1 years    d) six months	K2	CO3
4	7	Conflicts become industrial disputes: a) When they are accompanied by a strike b) When they are accompanied by industrial disputes c) When they are accompanied by industrial action d) When disputes are unresolved.	K1	CO4
	8	Which of the following types of unions represents white collar workers? a) Craft    b) Industrial c) Staff     d) Blanket	K2	CO4
5	9	A 'sick out' is a (a) Form of collective agreement (b) Form of industrial action (c) Form of sickness associated with all employees (d) Kind of accidental illness in a workplace	K1	CO5
	10	Which one refers to the behavior that an individual engages in while enacting the role? a) Role taking                                        b) Role playing c) Playing at a role                                      d) Role expectation	K2	CO5

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**SECTION - B (35 Marks)**

Answer ALL questions

ALL questions carry EQUAL Marks (5 × 7 = 35)

Module No.	Question No.	Question	K Level	CO
1	11.a.	Infer the nature of Industrial Relations.	K2	1
		(OR)		
	11.b.	Show the role of ILO in IR.		
2	12.a.	Outline the objectives of Trade union.	K2	2
		(OR)		
	12.b.	Explain the roles of Industrial Peace in India.		
3	13.a.	Examine the need and importance of standing orders.	K4	3
		(OR)		
	13.b.	Discover the steps in grievance handling.		
4	14.a.	Assess the causes of Industrial accidents.	K5	3
		(OR)		
	14.b.	Explain the impact of counselling in Industries		
5	15.a.	What are the provisions for construction labours?	K4	6
		(OR)		
	15.b.	What is the PwD policy in the workplace?		

**SECTION -C (30 Marks)**

Answer ANY THREE questions

ALL questions carry EQUAL Marks (3 × 10 = 30)

Module No.	Question No.	Question	K Level	CO
1	16	How far the provisions under the constitution of India aid healthy Industrial Relations?	4	1
2	17	“Collective bargaining should move from a ‘Win-loose Strategy’ to a ‘win-win strategy’. Discuss the recent trends and issues in collective bargaining in India.	4	2
3	18	Enumerate the role of ethical codes of IR.	5	3
4	19	Discuss the statutory provisions of Industrial safety.	5	4
5	20	Enumerate the welfare of special categories of labour.	6	5

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