

PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)
PG DIPOLMA DEGREE EXAMINATION DECEMBER 2023
(First Semester)

Branch - PG DIPLOMA IN HUMAN RESOURCE MANAGEMENT
HUMAN RESOURCE MANAGEMENT - I

Time: Three Hours

Maximum: 75 Marks

SECTION-A (10 Marks)

Answer ALL questions

ALL questions carry EQUAL marks

(10 × 1 = 10)

Module No.	Question No.	Question	K Level	CO
1	1	Human resource management means----- a) A method which an organisation collects, maintains and reports information on people and jobs b) The process of integrating the employees' needs and aspirations with organizational needs c) The process of bringing people and organisation together so that the goals of each are achieved d) The efforts to make life worth living for workers	K1	CO1
	2	Identify the managerial function out of the following functions of HR managers. a) Procurement b) development c) organizing c) performance appraisal	K2	CO1
2	3	The process of familiarizing the new employees to the organisation rules and regulations is known as - ----- a) Placement b) Induction c) Recruitment d) Selection	K1	CO2
	4	_____ is the process of estimating the quantity and quality of people required to meet future needs of the organisation. a) Demand forecasting b) Supply forecasting c) Environmental forecasting d) None of the above	K2	CO2
3	5	Picking up suitable candidates by rejecting the unsuitable _____. a) Recruitment b) Training c) Selection d) Development	K1	CO3
	6	When appraisals are made by superiors, peers, subordinates and clients then it is called a) 360 degree feedback b) 180 degree feedback c) Self - appraisal d) All of these	K2	CO3
4	7	The actual achievements compared with the objectives of the job is----- a) Job Performance b) Job evaluation c) Job description d) Job analysis	K1	CO4
	8	Any compensation plan must be a) Understandable, workable, acceptable b) Reasonable, workable, acceptable c) Understandable, feasible, acceptable d) Understandable, workable, compensable	K2	CO4

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5	9	Industrial discipline ordinarily does not imply a) observance of company's rules and regulations b) cooperating with management and co-workers c) active participation in union activities d) smooth discharge of duties and responsibilities	K1	CO5
	10	The labour welfare facilities outside the organization are known as a) Extramural facilities b) intramural facilities c) voluntary facilities d) compulsory facilities	K2	CO5

SECTION - B (35 Marks)

Answer ALL questions

ALL questions carry EQUAL Marks (5 × 7 = 35)

Module No.	Question No.	Question	K Level	CO
1	11.a.	Identify the trends in HRM.	K3	CO1
	(OR)			
	11.b.	Organize the changing environment of HRM.		
2	12.a.	Point out the steps in human resource forecasting process.	K3	CO2
	(OR)			
	12.b.	Construct the significance of induction.		
3	13.a.	Distinguish between on-the-job and off-the-job training with suitable example.	K4	CO3
	(OR)			
	13.b.	Analyze the career planning and development.		
4	14.a.	Inspect the components of compensation.	K4	CO4
	(OR)			
	14.b.	Examine the statutory and non statutory benefits with examples.		
5	15.a.	Explain the need and importance of industrial relations.	K5	CO5
	(OR)			
	15.b.	Inspect the future of HRM functions.		

SECTION - C (30 Marks)

Answer ANY THREE questions

ALL questions carry EQUAL Marks (3 × 10 = 30)

Module No.	Question No.	Question	K Level	CO
1	16	Explain the role of HR Managers.	K4	CO1
2	17	Examine the recruitment and selection process.	K4	CO2
3	18	List out the methods of performance appraisal.	K4	CO3
4	19	Do incentives are motivate the employees? Justify	K5	CO4
5	20	Elaborate the grievance handling procedure.	K5	CO5