#### PSG COLLEGE OF ARTS & SCIENCE (AUTONOMOUS)

# **BSc DEGREE EXAMINATION DECEMBER 2023**

(Fifth Semester)

## Branch - CATERING SCIENCE & HOTEL MANAGEMENT TOURISM & EVENT MANAGEMENT

Maximum: 50 Marks Time: Three Hours

### SECTION-A (5 Marks)

Answer ALL questions

ALL questions carry EQUAL marks

 $(5 \times 1 = 5)$ 

- Which type of tourist is primarily interested in exploring the natural beauty of a 1. destination?
  - (i) Cultural tourist

(ii) Adventure tourist

(iii) Business tourist

- (iv) Religious tourist
- What are tourism services primarily concerned with? 2.
  - (i) Manufacturing products
  - (ii) Providing experiences and facilitating travel
  - (iii) Exporting goods
  - (iv) Operating agriculture businesses
- What is the primary function of a travel agency? 3.
  - (i) Manufacturing Travel Products
  - (ii) Selling Agricultural Produce
  - (iii) Facilitating Travel Arrangements for Clients
  - (iv) Conducting Archaeological Research
- What does the term "event management" primarily involve? 4.
  - (i) Running a restaurant
  - (ii) Organizing and coordinating special occasions or gatherings
  - (iii) Manufacturing consumer electronics
  - (iv) Managing a car dealership
- In event planning, what does SWOT analysis primarily help identify? 5.
  - (i) The cost of organizing an event
  - (ii) Potential venues for the event
  - (iii) Strengths, weaknesses, opportunities, and threats associated with the event concept
  - (iv) The number of attendees expected at the event

### SECTION - B (15 Marks)

Answer ALL Questions

**ALL Questions Carry EQUAL Marks** 

 $(5 \times 3 = 15)$ 

Describe how the elements of culture, such as heritage sites and traditions, 6. contribute to the overall tourism experience in that location.

OR

- Apply your understanding of travel motivators and typology of tourists to b create a promotional campaign targeting adventure-seeking tourists.
- Explain how these products cater to the diverse needs and preferences of 7. a tourists.

OR

- How do these characteristics influence tourists' choices and satisfaction levels when visiting the destination?
- Apply your understanding of package tours and types of package tours to create a customized itinerary that includes transportation, accommodations, 8. and activities.

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- b Analyze the importance of passport, visa, and immigration procedures in international travel.
- a Choose a specific type of event, such as a corporate conference or a wedding, and describe the size considerations that event organizers must take into account.

OR

- b Apply your understanding of the roles within an event team to outline the responsibilities of team members and their contributions to the event's success.
- 10. a Explain how it can streamline the planning process. Provide a real-world example of its application in event planning.

OR

b Analyze the role of technology in the event industry, focusing on recent advancements like virtual reality (VR) or live streaming.

#### SECTION -C (30 Marks)

Answer ALL questions
ALL questions carry EQUAL Marks

 $(5 \times 6 = 30)$ 

11. a Evaluate the economic and social significance of tourism for a region. Provide specific examples of how tourism can contribute to job creation and community development, while also considering potential drawbacks.

OR

- b Examine the positive and negative impacts of religious tourism on both the destination and the visiting pilgrims.
- 12. a Compare and contrast the nature of tourism products in "old age" and "new age" tourism destinations.

OR

- b Reflect on the impact of sustainability considerations on the development of tourism products.
- 13. a Discuss how travel agencies can contribute to minimizing the negative impacts of tourism on destinations.

OR

- b Evaluate the advantages and disadvantages of digital passports and e-visas in streamlining the travel process, considering security and privacy concerns.
- 14. a Analyze the challenges and considerations in planning transportation, security, and accommodation for athletes and spectators.

OR

- b Compare and contrast the structures and operations of event industries in different regions or countries.
- 15. a Discuss how a well-executed SWOT analysis can inform strategic decisions and improve the chances of event success.

OR

b Analyze the strategies in place for ensuring the safety and enjoyment of attendees, and discuss the implementation of emergency procedures in case of unforeseen incidents.