

PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)

BCom DEGREE EXAMINATION MAY 2024
(Sixth Semester)

Branch – COMMERCE (RETAIL MARKETING)

HUMAN RESOURCE MANAGEMENT

Time: Three Hours

Maximum: 50 Marks

SECTION-A (5 Marks)

Answer ALL questions

ALL questions carry EQUAL marks

(5 x 1 = 5)

- 1 Human Resource Management emphasis
(i) development of people (ii) punishment of people
(iii) adoption of people (iv) none of these
- 2 A process that is used for identifying and developing internal people with the potential to fill key business leadership positions in the company is called ____
(i) highly talented personnel creation (ii) investing in human resources
(iii) succession planning (iv) none of the above
- 3 The poor quality of selection will mean extra cost on _____ and supervision
(i) training (ii) recruitment
(iii) work quality (iv) none of the above.
- 4 Which of the following act deals with recruitment and selection?
(i) child labor act (ii) the apprentices act
(iii) Mines Act (iv) all of the above
- 5 Which of the following is a Qualitative Job evaluation method?
(i) ranking (ii) grading
(iii) point rating (iv) Both (a) and (b)

SECTION - B (15 Marks)

Answer ALL Questions

ALL Questions Carry EQUAL Marks

(5 x 3 = 15)

- 6 a Define Human Resource Management.
OR
b Write a note on Strategic HRM.
- 7 a State the objectives of Human Resource Planning.
OR
b List down the uses of Job Analysis.
- 8 a What are the various types of test used in selection process?
OR
b What is recruitment?
- 9 a Why training is needed?
OR
b Write down the process of career planning.
- 10 a Describe the uses of Performance Appraisal.
OR
b What is Job Evaluation? List out its methods.

Cont...

SECTION -C (30 Marks)

Answer ALL questions

ALL questions carry EQUAL Marks

(5 x 6 = 30)

- 11 a Explain the scope of Human Resource Management.
OR
b Describe the role of the HR Manager.
- 12 a Narrate the Process involved in Job Specification.
OR
b State and explain the Components of Job Analysis.
- 13 a Write a note on (a) Placement (b) Induction.
OR
b Enumerate the various sources of recruitment.
- 14 a How can the management know, understand and resolve employee grievance?
OR
b Highlight the important training methods of employees.
- 15 a Explain the objectives of Performance Appraisal.
OR
b Elaborate any four modern techniques to evaluate employee's performance appraisal.

Z-Z-Z

END