

PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)

BCom DEGREE EXAMINATION MAY 2024
(Sixth Semester)

Branch – COMMERCE (e-COMMERCE)

INTRODUCTION TO ERP

Time: Three Hours

Maximum: 50 Marks

SECTION-A (5 Marks)

Answer ALL questions

ALL questions carry EQUAL marks

(5 x 1 = 5)

1. Enterprise resource planning systems take a(n) ___ view of the overall organization.
(i) User's (ii) Management
(iii) Functional (iv) Business process
2. ___ is when business transactions are processed in groups.
(i) Batch processing (ii) OLAP
(iii) OLTP (iv) Source data automation
3. Which of the following is an extended ERP module?
(i) Business intelligence (ii) Financial management
(iii) Operations management (iv) Human resource management
4. The company's objective is to make the ERP package work successfully as documented in the _____ manual.
(i) Vendor (ii) Consultant
(iii) Management (iv) Technical support team
5. What automates business processes?
(i) Workflow (ii) ASP
(iii) Workflow system (iv) EIP

SECTION - B (15 Marks)

Answer ALL Questions

ALL Questions Carry EQUAL Marks

(5 x 3 = 15)

6. a State the common ERP Myths.
OR
b Define ERP? State the main players in the ERP market with their unique features?
7. a What is online analytical processing? Explain its operation.
OR
b What role do ERP systems play in supply chain management?
8. a What are the business reason for acquisition of ERP?
OR
b What are the transition strategies in ERP System in a firm?
9. a What is E-Logistics? Bringout the difference between traditional logistics and e-logistics?
OR
b What are the factors driving the growth of the ERP Software Market?
10. a What is Cloud ERP and state its benefits?
OR
b What are the benefits of Two Tier ERP?

Cont...

SECTION -C (30 Marks)

Answer **ALL** questions
ALL questions carry **EQUAL** Marks

(5 x 6 = 30)

11. a Describe the advantages of ERP.
OR
b What are the Risk of implementing ERP?
12. a What is Business Process reengineering, explain it with real time example?
OR
b Role of Business Intelligence Technology in ERP.
13. a Sketch the success and failure factors of ERP Implementation.
OR
b Discuss the stages of ERP implementation life cycle.
14. a Briefly describe the role of vendors in ERP implementation.
OR
b What is SAP Sales and Distribution (SAP SD)?
15. a Elucidate the Future trends in web-enabled ERP.
OR
b Explain the modules in Odoo.

Z-Z-Z

END