### PSG COLLEGE OF ARTS & SCIENCE (AUTONOMOUS)

# PGDBM DEGREE EXAMINATION MAY 2024

(First Semester)

## Branch - DIPLOMA IN BUSINESS MANAGEMENT

### TALENT MANAGEMENT

Time: Three Hours

Maximum: 75 Marks

### SECTION-A (10 Marks)

Answer ALL questions

**ALL** questions carry **EQUAL** marks  $(10 \times 1 = 10)$ 

|               |              | ALL questions carry EQUID marks   |         |     |
|---------------|--------------|---|---------|-----|
| Module<br>No. | Question No. | Question  | K Level | СО  |
| 1             | 1            | HRM is concerned with the dimension in management.  a. Finance b. Customer c. People d. Research  | K1      | COI |
|               | 2            | The focuses his attention in providing and improving welfare facilities for employees.  a. HR Manager b. Functional Manager c. Arbitrator d. Both a & c | K2      | CO1 |
| 2             | 3            | is a tool to show the internal flow of employees within large organization.  a. Work Study b. Ratio analysis c. Working Study d. Charts                 | K1      | CO2 |
|               | 4            | A interviews at the same time.  a. Panel b. single c. Group d. Both a & b   | K2      | CO2 |
| 3             | 5            | helps to improve the skill of employee for doings particular job.  a. Selection b. Job Design c. Training d. MBO  | K1      | CO3 |
|               | 6            | OD process is based on the concept.  a. Long b. System  c. Short d. Basic   | K2      | CO3 |
| 4             | 7            | is paid to white collar people.  a. Salary b. Inactive c. Wages d. Bonus  | K1      | CO4 |
|               | 8            | In case of Haskey Plan bonus is of time saved at the time rate.  a. 33.13% b. 75% c. 50% d. 40%   | K2      | CO4 |
| 5             | 9            | has both psychological and physiological impact.  a. Mental Absent b. Stress c. Distress d. Eustress  | K1      | COS |
|               | 10           | Constraints high levels of stress cause  a. Distress b. Hyper Stress c. Lower stress d. Both a & b  | K2      | CO  |

#### SECTION - B (35 Marks)

Answer ALL questions

ALL questions carry EQUAL Marks  $(5\times7=35)$ 

| Module<br>No. | Question No. | Question  | K Level | со  |
|---------------|--------------|---|---------|-----|
| 1             | 11.a.        | State the importance of HRM.  |         |     |
|               | (OR)         |   | K2      | COI |
|               | 11.b.        | List out the objectives of HRM.   |         |     |
| 2             | 12.a.        | Explain the external sources of Recruitment.                              | K3      | CO2 |
|               |              | (OR)  |         |     |
|               | 12.b.        | Bring out the process of Career Planning.                                 |         |     |
| 3             | 13.a.        | Enumerate the nature of Training.   |         |     |
|               | (OR)         |   | K4      | CO3 |
|               | 13.b.        | State the need of Training Programme.                                     |         |     |
| 4             | 14.a.        | Justify the various methods of wages payment.                             |         |     |
|               | (OR)         |   | K5      | CO4 |
|               | 14.b.        | Analyse the concept of incentives.  |         |     |
| 5             | 15.a.        | Discuss the various types of Stress.                                      |         |     |
|               | (OR)         |   | K2      | CO5 |
|               | 15.b.        | Write a short notes in (i) Emotional Intelligence (ii) Employee Advocacy. |         |     |

#### SECTION -C (30 Marks)

Answer ANY THREE questions

ALL questions carry EQUAL Marks

 $(3 \times 10 = 30)$ 

| Module<br>No. | Question<br>No. | Question  | K Level | со  |
|---------------|-----------------|---|---------|-----|
| 1             | 16              | Enumerate the role of HR Manger.                    | K4      | CO1 |
| 2             | 17              | Elaborate the various process of Selection Process. | K5      | CO2 |
| 3             | 18              | Classify the different methods Training.            | K4      | CO3 |
| 4             | 19              | What are the methods to improve QWL?                | K3      | CO4 |
| 5             | 20              | State the features of Stress.                       | K2      | CO5 |