PSG COLLEGE OF ARTS & SCIENCE (AUTONOMOUS)

PGDBM DEGREE EXAMINATION MAY 2024

(Second Semester)

Branch- PG DIPLOMA IN BUSINESS MANAGEMENT

GLOBAL BUSINESS MANAGEMENT

Time: Three Hours

Maximum: 75 Marks

SECTION-A (10 Marks)

Answer ALL questions

ALL questions carry EQUAL marks

 $(10 \times 1 = 10)$

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|--|-----------------|---|------------|-----|--|--|--|
| Module No. | Question No. | Question | K Level | СО | | | |
| 1 | 1 | Which type of marketing is complex when a firm engages in marketing operations with many countries? (a) International (b) local (c) Global (d) Multinational | K1 | CO1 | | | |
| | 2 | WTO stands for (a) World trade organization (b) World trade office (c) World trade organizer (d) World tech organization | K2 | CO2 | | | |
| 2 | 3 | Which is not an MNC (a) Unilever (b) Asian paints (c) Piramal (d) wipro | K1 | CO1 | | | |
| | 4 | Key controller factors in global marketing (a) Marketing activities and plan (b) Government policy (c) Technology change (d) All the above | K2 | CO2 | | | |
| 3 | 5 | The company produces, markets, invests and operates across the world. (a) Global (b) Transnational (c) multinational (d) All of the above | K1 | CO1 | | | |
| | 6 | Which of the following is the first step for the internationalization process (a) Foreign investment (b) Sales (c) Export (d) license | K2 | CO2 | | | |
| 4 | 7 | IBRD stands for (a) International bank for reconstruction and development (b) Informational bank for reconstruction and development (c)International bank for Recovery and development (d) International bank for Remedy and development | K1 | CO1 | | | |
| | 8 | The important features of world economy is (a) Globalization (b) privatization (c)International Business (d) none | K2 | CO2 | | | |
| 5 | 9 | Globalization refers to (a) A more integrated and interdependent world (b) Less foreign trade and investment (c) Global warming (d) Lower incomes worldwide | K1 | CO1 | | | |
| | 10 | From the strategic point of view, in which three categories can an organization be grouped? (a) Defenders (b) Prospectors (c) Analyzer (d) All the above | K2 | CO2 | | | |

Cont...

SECTION - B (35 Marks)

Answer ALL questions

ALL questions carry EQUAL Marks $(5 \times 7 = 35)$

| Module No. | Question No. | Question | K Level | СО |
|---------------|-----------------|--|------------|-----|
| 1 | 11.a. | Develop the Components of globalization. | | CO3 |
| | | (OR) | K3 | |
| | 11.b. | Describe Obstacles of globalization. | | |
| | 12.a. | Identify GATT. | | соз |
| 2 | | (OR) | K3 | |
| | 12.b. | Illustrate WTO. | | |
| | 13.a. | Analyze Global marketing mix. | | CO4 |
| 3 | | (OR) | K4 | |
| | 13.b. | Examine the Characteristics of Global marketing. | | |
| | 14.a. | Evaluate Import procedure. | | CO4 |
| 4 | | (OR) | K4 | |
| | 14.b. | Determine Exim policy . | | |
| | 15.a. | Assess the role of international agencies. | | CO5 |
| 5 | | (OR) | K5 | |
| | 15.b. | Estimate the Sources of conflict. | | |

SECTION -C (30 Marks)

Answer ANY THREE questions

ALL questions carry EOUAL Marks $(3 \times 10 = 30)$

| Module No. | Question No. | Question | K Level | СО |
|---------------|-----------------|--|------------|-----|
| 1 | 16 | Demonstrate the strategy for internationalization of business. | К3 | соз |
| 2 | 17 | Infer Trade barriers. | K4 | CO4 |
| 3 | 18 | Organize the types of research. | K3 | CO3 |
| 4 | 19 | Simplify the Post shipment activities. | K4 | CO4 |
| 5 | 20 | 1. Volcanica Coffee and AdRoll On top of a background of coffee beans, a block of text with percentage growth statistics for how AdRoll nitro-fueled Volcanica coffee. People love a good farm-to-table coffee story, and boy am I one of them. But I've shared this case study with you for more reasons than my love of coffee. I enjoyed this study because it was written as though it was a letter. In this case study, the founder of Volcanica Coffee talks about the journey from founding the company to personally struggling with learning and applying digital marketing to finding and enlisting AdRoll's services. It felt more authentic, less about AdRoll showcasing their worth and more like a testimonial from a grateful and appreciative client. After the story, the case study wraps up with successes, milestones, and achievements. Note that quite a few percentages are prominently displayed at the top, providing supporting evidence that backs up an inspiring story. Takeaway: Highlight your goals and measurable results to | K5 | CO5 |
| | | draw the reader in and provide concise, easily digestible information. | | |

Z-Z-Z END