

PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)
MCom(CS) DEGREE EXAMINATION MAY 2024
(Second Semester)
Branch - CORPORATE SECRETARYSHIP
CORPORATE HUMAN RELATIONS

Time: Three Hours

Maximum: 75 Marks

SECTION-A (10 Marks)

Answer ALL questions

ALL questions carry EQUAL marks

(10 × 1 = 10)

Module No.	Question No.	Question	K Level	CO
1	1	State the correct abbreviation of HRM. a) Human Resource Management b) Human Relation Management c) Human Resourcefulness Management d) Humanistic Relation Management	K1	CO1
	2	What is the need for Human Resource Planning? a) For undergoing an effective employee development program b) To represent a base for recruitment c) To represent a base for selection policy d) All of the above	K2	CO1
2	3	Job design is the consciously planned structuring of _____ performed by an individual or a team of persons. a) Work effort b) Duties c) Responsibilities d) All of the above	K1	CO2
	4	A written description of what work an employee does, how it is done, and the conditions under which the work is done is known as: a) Work design b) Job description c) Job Specification d) Work Specification	K2	CO2
3	5	Which of the following is involved in the in-basket training? a) Simulation b) On-the-job training c) Vestibule training d) Coaching	K1	CO3
	6	Which method enables the trainee to learn by observation? a) Lecture b) Understudy c) Vestibule training d) Sensitivity training	K2	CO3
4	7	Jobs are arranged in order of importance under _____ method. a) Grading b) Ranking c) Point System d) Paired Comparison method	K1	CO4
	8	Which of the following provides necessary information for job evaluation? a) Job Enrichment b) Job Description c) Job Ranking d) Job Enlargement	K2	CO4
5	9	How are the union leaders elected at different federations? a) Based on employer's recommendations b) Based on the seniority c) Based on political considerations d) Based on the democratic principle	K1	CO5
	10	An _____ is a plan or a program scheme that helps to motivate an individual or a group to deliver outstanding performance. a) Promotion scheme b) Reward c) Incentive scheme d) None of the above	K2	CO5

Cont...

SECTION - B (35 Marks)Answer **ALL** questions**ALL** questions carry **EQUAL** Marks (5 × 7 = 35)

Module No.	Question No.	Question	K Level	CO
1	11.a.	Define HRM. Explain the concept of HRM.	K2	CO1
	(OR)			
	11.b.	Narrate the advantages and limitations of HRM.		
2	12.a.	Explain the steps in recruitment process.	K3	CO2
	(OR)			
	12.b.	Compare Job Description and Job Specification.		
3	13.a.	Explain the benefits of multi-rater feedback.	K4	CO3
	(OR)			
	13.b.	Determine the methods of training.		
4	14.a.	Explain the various types of Human Resource Information Systems (HRIS).	K5	CO4
	(OR)			
	14.b.	Analyze the methods of job evaluation.		
5	15.a.	Analyze the Human Resource Issues in Mergers & Acquisitions.	K6	CO5
	(OR)			
	15.b.	Explain the benefits Of HR Outsourcing Services.		

SECTION -C (30 Marks)Answer **ANY THREE** questions**ALL** questions carry **EQUAL** Marks (3 × 10 = 30)

Module No.	Question No.	Question	K Level	CO
1	16	Analyze the steps in human resource planning.	K2	CO1
2	17	Discuss the types of interview.	K3	CO2
3	18	Describe in detail the methods of performance appraisal.	K4	CO3
4	19	What is HR audit? What are the objectives of HR audit? Explain the need for the HR audit.	K5	CO4
5	20	Analyze the future emerging trends and challenges of human resource management practices.	K6	CO5

Z-Z-Z END