

PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)

MSW DEGREE EXAMINATION MAY 2023
(Fourth Semester)

Branch – SOCIAL WORK

INDUSTRIAL RELATIONS

Time: Three Hours

Maximum: 50 Marks

SECTION-A (5 Marks)

Answer ALL questions

ALL questions carry EQUAL marks

(5 x 1 = 5)

- 1 What is the main factor that influences Industrial Relations?
 - (i) Economic forces
 - (ii) Political forces
 - (iii) Social forces
 - (iv) Technological forces
- 2 Which act provides complete features for the settlement of Industrial Disputes?
 - (i) The Industrial Employment (Standing Orders) Act, 1946
 - (ii) The Trade Unions Act, 1926
 - (iii) The Industrial Disputes Act, 1947
 - (iv) The Subsistence Allowance Act, 1981
- 3 What is the most important objective of Trade Unions?
 - (i) To provide training to workers
 - (ii) To regulate employee behavior
 - (iii) To provide social support to workers
 - (iv) To protect the interests of workers
- 4 Which Code aims to maintain discipline in the industry?
 - (i) The Code of Ethics
 - (ii) The Code of Conduct
 - (iii) The Code of Discipline
 - (iv) The Code of Practice
- 5 What is the main objective of Collective Bargaining?
 - (i) To provide social support to workers
 - (ii) To negotiate terms and conditions of employment
 - (iii) To increase worker productivity
 - (iv) To establish better communication channel

SECTION - B (15 Marks)

Answer ALL Questions

ALL Questions Carry EQUAL Marks

(5 x 3 = 15)

- 6 a) Discuss some of recent problems in Industrial relations in India.
OR
b) Briefly discuss the impact of globalization on Industrial Relations.
- 7 a) Write a short note on Employee discipline.
OR
b) Bring out the role of Ethics in Industrial Relations.
- 8 a) Explain Standing order.
OR
b) Summarise the principles of Natural Justice.
- 9 a) Discuss some of the problems of trade unions in India.
OR
b) Explain check off system and secret ballot.

Cont...

- 10 a) Elucidate the importance of workers participation in management.
OR
b) Describe the term collective bargaining with a suitable example.

SECTION -C (30 Marks)

Answer ALL questions
ALL questions carry EQUAL Marks (5 x 6 = 30)

- 11 a) Discuss the factors influencing Industrial Relations in India.
OR
b) Describe the historical development of Industrial relations in India.
- 12 a) Analyze the causes of Industrial conflicts.
OR
b) Elucidate the role of Tripartite Bodies in India.
- 13 a) Explain the objectives of Industrial Employment (Standing Orders) Act, 1946.
OR
b) Summarise the Subsistence Allowance Act 1981.
- 14 a) Enumerate the features of the Indian Trade Unions Act, 1926.
OR
b) Examine the effectiveness of Trade Unions in India.
- 15 a) Discuss the scope of collective bargaining in India.
OR
b) Elucidate the various forms of workers' participation in management.

Z-Z-Z

END