

PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)

BSc DEGREE EXAMINATION MAY 2023
(Second Semester)

Branch – CATERING SCIENCE AND HOTEL MANAGEMENT
COMPUTER APPLICATIONS FOR HOSPITALITY INDUSTRY

Time: Three Hours

Maximum: 50 Marks

SECTION-A (5 Marks)

Answer ALL questions

ALL questions carry EQUAL marks (5 x 1 = 5)

1. Network of network is called _____.
i) Intranet ii) Internet iii) Communication iv) URL
2. Expand HTML?
i) Hyper Text Mark-up Language ii) High Text Mark-up Language
iii) Hyper Text Makeup Language iv) High Text Makeup Language
3. _____ displays menus that is available to the user.
i) File menu ii) menu bar iii) tool bar iv) cursor
4. _____ system is a system that is used to display room availability.
i) Reservation ii) distribution
iii) central reservation iv) group reservation
5. _____ system consists of a number of terminals.
i) Point-of-sale ii) sale-of-point
iii) process-of-sale iv) sale-of-process.

SECTION - B (15 Marks)

Answer ALL Questions

ALL Questions Carry EQUAL Marks (5 x 3 = 15)

6. a) Write note on history of Internet? Who invented the Internet first?
OR
b) Explain about i) DNS ii) URL.
7. a) What is HTML and explain its types?
OR
b) What is the use of HTML Document tag? Explain with example.
8. a) Give the uses of keyboard? Explain ten shortcut keys with example.
OR
b) How will you creating a presentation slide with animation effects?
9. a) Explain in detail about point-of-sales.
OR
b) How will you maintenance of Hotel Reservation records?
10. a) Explain the advantages of CAS/PMS interface.
OR
b) Explain about Workstation printers.

Cont...

SECTION -C (30 Marks)

Answer ALL questions

ALL questions carry EQUAL Marks

(5 x 6 = 30)

11. a) Explain WWW.
OR
b) How will you uploading and downloading a file in internet with example?
12. a) Explain about tools for web publishing.
OR
b) How will you change the font and font style with example?
13. a) Explain about Mail Merge and it uses.
OR
b) How will you entering a data values in cell with example?
14. a) Explain the concept of HIS software modules for reservation.
OR
b) Discuss about Rooms management module and status.
15. a) Explain about touch screen terminals.
OR
b) Explain the types of Electric locking system in hotel industry.

Z-Z-Z

END