

**PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)**

**MSc DEGREE EXAMINATION MAY 2023
(Second Semester)**

Branch – APPLIED PSYCHOLOGY

ORGANISATIONAL BEHAVIOUR

Time: Three Hours

Maximum: 50 Marks

SECTION-A (5 Marks)

Answer ALL questions

ALL questions carry EQUAL marks (5 x 1 = 5)

1. Now a days organizations are becoming more heterogeneous in terms of gender, race and ethnicity. This is called _____.
 (i) Globalization (ii) Workforce diversity
 (iii) Reengineering (iv) Employee management
2. The degree to which a person identifies with his or her job is _____.
 (i) Job attitude (ii) Organization commitment
 (iii) Job involvement (iv) Job satisfaction
3. Which one of the following is not a type of Big Five Model of Personality.
 (i) Extraversion (ii) Openness
 (iii) Agreeableness (iv) Consciousness
4. The leaders who inspire followers to transcend their own self-interest is _____.
 (i) Transactional leaders (ii) Transformational leaders
 (iii) Visionary leaders (iv) Democratic leaders
5. _____ is the term used to describe the degree to which tasks in the organization are subdivided into separate job.
 (i) Organizational structure (ii) Work specialization
 (iii) Departmentalization (iv) Chain of command

SECTION - B (15 Marks)

Answer ALL Questions

ALL Questions Carry EQUAL Marks (5 x 3 = 15)

6. a. Explain the management functions.
 OR
 b. Analyze personality attributes influencing Organizational Behavior.
7. a. List down and describe the factors influencing perception.
 OR
 b. Elucidate the relationship styles.
8. a. Compare and contrast Maslow's hierarchy theory with ERG theory of motivation.
 OR
 b. What is team? Explain the types of team.
9. a. Give content on stages of group development.
 OR
 b. Explain the group (team) decision making techniques.

Cont...

10. a. How does an employee learn about organization's culture?
OR
b. Explain Lewin's three step model in organizational change.

SECTION -C (30 Marks)

Answer ALL questions
ALL questions carry EQUAL Marks (5 x 6 = 30)

11. a. Explain Fayol's administrative management theory.
OR
b. Analyze the contributions of various disciplines to the field of Organizational Behavior.
12. a. What is Emotional intelligence and Why is it important?
OR
b. Identify the shortcuts individuals use in making judgment and explain specific application of shortcuts in organizations.
13. a. Explain any two process theory of Motivation.
OR
b. What is Authentic leadership? And bring a light on How trust is developed and consequences of trust.
14. a. What is role? What are the implications of Zimbardo's experiment for OB?
OR
b. Address the contemporary issues in managing teams.
15. a. Summarize the forces that act as the sources of resistance to change.
OR
b. Suggest strategies to overcome resistance to change in organization.

Z-Z-Z

END