

PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)
BSc DEGREE EXAMINATION JUNE 2014
(Sixth Semester)

Branch – **CATERING SCIENCE & HOTEL MANAGEMENT**

HOSPITALITY LAW

Time : Three Hours

Maximum : 75 Marks

SECTION-A (20 Marks)

Answer **ALL** questions

ALL questions carry **EQUAL** marks (10 x 2 = 20)

- 1 What is law of tart?
- 2 What do you mean by negligence?
- 3 What is restaurant patron?
- 4 Define hotel.
- 5 What is lost & found?
- 6 What is contract?
- 7 Who is food inspector?
- 8 What do you mean by 'Warranty'?
- 9 Give the uses of insurance.
- 10 Define forum.

SECTION - B (25 Marks)

Answer **ALL** Questions

ALL Questions Carry **EQUAL** Marks (5 x 5 = 25)

- 11 a Detail the elements of negligence.
OR
b Write a note on legal principles governing hospitality operations.
- 12 a Explain guest reservation convention.
OR
b Draw an essay on the need of relationship between hotel and guest.
- 13 a Discuss the hotels liability regarding guest property.
OR
b Distinguish the way of handling non-guests.
- 14 a Write down the role of public analyst in prevention of food adulteration.
OR
b Detail the food legislation act.
- 15 a Detail the industrial dispute act, 1947.
OR
b Sketch a note on Workmen,s compensation act, 1948.

SECTION - C (30 Marks)

Answer any **THREE** Questions

ALL Questions Carry **EQUAL** Marks (3 x 10 = 30)

- 16 Detail the common laws basis governing the hotel keeper.
- 17 Write an essay on Guest's right to privacy.
- 18 Details the way of handle diseased guests.
- 19 Explain the following: 1) General liability for an unwholesome food
2) Uniform commercial code.
- 20 Describe consumer protection act, 1986.