### PSG COLLEGE OF ARTS & SCIENCE (AUTONOMOUS)

#### **BCom DEGREE EXAMINATION DECEMBER 2017**

(Sixth Semester)

# Branch- COMMERCE (CA)/e-COMMERCE

### **INTRODUCTION TO ERP**

Time : Three Hours

Maximum : 75 Marks

SECTION-A (20 Marks) Answer ALL questions ALL questions carry EQUAL marks

(10 x 2 = 20)

- 1 Define ERP.
- 2 Give any two objectives of ERP.
- 3 What is BPR.
- 4 What is an OLAP?
- 5 What is ERP implementation?
- 6 Mention any two Industrial impact of EPR implementation.
- 7 Define the term: Business model.
- 8 Specify any two reasons for manufacturing module.
- 9 What are SAR R/2 and SAR R/3?

10 Expand ERP II.

### **SECTION - B 125 Marks!**

Answer ALL Questions

ALL Questions Carry EQUAL Marks ( $5 \times 5 = 25$ )

11 a What are the reasons for the growth of the ERP markets?

OR

b List out the benefits of ERP.

12 a Explain the fundamental technologies of ERP.

OR

b Write a note of Business intelligence Technology.

13 a What are the objects of ERR implementation?

OR

b Explain the ERP project management.

14 a What are the main modules of Material Management module?

OR

b What are the main modules of Human Resource module?

15 a Write down the evolution of ERP to ERP II.

OR

b What is the status of ERP in present and future plan of ERP package?

# <u>SECTION - C (30 Marks)</u>

Answer any **THREE** Questions

ALL Questions Carry EQUAL Marks (3 x 10 = 30)

- 16 Describe briefly the evolution of ERP.
- 17 Explain the different steps in implementing the BPR.
- 18 Enumerate the various factors involved in success and failure of ERP implementation in an organization.
- 19 Describe briefly about the functional modules of ERP software.
- 20 Examine how ERP plays a vital role in business development with few example.