TOTAL PAGE: 1 14HMU05 / 11HMU06

PSG COLLEGE OF ARTS & SCIENCE

(AUTONOMOUS)

BSc DEGREE EXAMINATION DECEMBER 2017

(Second Semester)

Branch - CATERING SCIENCE AND HOTEL MANAGEMENT

FOOD & BEVERAGE SERVICE - II

Time: Three Hours Maximum: 75 Marks

SECTION-A (20 Marks)

Answer ALL questions

ALL questions carry EQUAL marks (10x2 = 20)

- 1 What is Mis-en-place?
- 2 Mention any two terms used in continental breakfast.
- 3 Define carvery.
- 4 Enlist any two do's during the service.
- 5 Name the in-room facility items offered in hotels.
- 6 Enlist two limitations of decentralized system.
- 7 What is no charge?
- 8 Give the special needs while dealing the aged guest.
- 9 What is formal function?
- 10 Mention any four duties of toast master.

SECTION - B (25 Marks)

Answer **ALL** Questions

ALL Questions Carry **EQUAL** Marks $(5 \times 5 = 25)$

11 a Compile an Indian brunch menu.

OR

- b Write short notes on English breakfast service procedure.
- 12 a What is Gueridon service? Give its advantages.

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- b Write about the flow work in a restaurant.
- 13 a Where is room service department located. What are the items found in it?

OR

- b State the general points while selecting and handling food.
- 14 a What do you do as a wait staff during the fire accident?

OR

- b Draw the sample of a manual bill.
- 15 a State the order of service for formal function.

OR

b Write short notes on staff requirement calculation.

SECTION - C (30 Marks)

Answer any **THREE** Questions

ALL Questions Carry **EQUAL** Marks $(3 \times 10 = 30)$

- 16 Compile an Indian breakfast menu and explain its service procedure.
- 17 Enumerate the various factors influencing the styles of service.
- Elucidate the collecting and executing of room service order.
- Explain briefly the various methods of order taking.
- 20 Explin the various table setups used in function catering. Explain each