

**PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)**

**MSW DEGREE EXAMINATION DECEMBER 2018
(Second Semester)**

Branch - **SOCIAL WORK**

ORGANISATIONAL BEHAVIOUR

Time: Three Hours

Maximum: 75 Marks

SECTION -A (30 Marks)

Answer **ALL** questions

ALL questions carry **EQUAL** Marks (5 x 6 = 30)

- 1 a List out the various disciplines contributing to organizational behaviour.
OR
b Explain social learning approach to Organizational behaviour.
- 2 a Discuss organizational application of personality.
OR
b Does job satisfaction bring organizational commitment? Explain.
- 3 a Explain formation of group.
OR
b Discuss the process involved in group decision making.
- 4 a What are the techniques of motivation?
OR
b Describe contingency theories of leadership?
- 5 a How to overcome resistance to change?
OR
b Discuss the process of organizational development.

SECTION -B 145 Marks!

Answer any **THREE** questions

ALL questions carry **EQUAL** Marks (3 x 15 = 45)

- 6 Describe the nature and history of organizational behaviour.
- 7 Investigate the impact of learning and perception on individual in the organization.
- 8 Explain group cohesiveness and the factors affecting group cohesiveness.
- 9 Give a detailed account of leadership system and mention leadership styles in India.
- 10 Describe the various techniques of organizational development.