

PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)
BSc DEGREE EXAMINATION MAY 2017
(Fourth Semester)

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Branch -PSYCHOLOGY

ELEMENTS OF INDUSTRIAL RELATIONS & LABOUR WELFARE

Time : Three Hours

Maximum : 75 Marks

SECTION-A (20 Marks)

Answer ALL questions

ALL questions carry EQUAL marks • (10 x 2 = 20)

- 1 Define industrial relations.
- 2 What do commercial associations do?
- 3 What a trade union should do?
- 4 What is Trade Union Act 1926?
- 5 Explain collective bargaining.
- 6 Explain two reasons for the conflict of interest.
- 7 What is retrenchment?
- 8 What is adjudication?
- 9 What is social security?
- 10 What is accident - compensation?

SECTION - B (25 Marks)

Answer ALL Questions

ALL Questions Carry EQUAL Marks (5 x 5 = 25)

- 11 a Write about the participants of industrial relations.
OR
b Discuss about managers and their organizations.
- 12 a Explain the formation and registration of trade union in India.
OR
b What are the obstacles which affect trade unions and why?
- 13 a How does arbitration help solving problems?
OR
b Are there different types of strikes that employees involve in? Explain.
- 14 ' a Write about bargaining and how it works.
OR
b Explain conciliation.
- 15 a Discuss the role of labour welfare officer.
OR
b Discuss about sickness and maternity benefits.

* SECTION - C (30 Marks)

Answer any THREE Questions »

ALL Questions Carry EQUAL Marks (3 x 10 = 30)

- 16 Why should industrial relations be maintained? Explain in detail.
- 17 What is ILO and explain the objectives and functions of it.
- 18 Discuss how management can negatively handle employees.
- 19 What are the types of worker's participation in management? Elaborate.
- 20 Discuss the health, welfare and safety measures that need to be adopted in a large scale industry.