PSG COLLEGE OF ARTS & SCIENCE

(AUTONOMOUS)

BCom DEGREE EXAMINATION MAY 2017

(Third Semester)

Branch - COMMERCE (BANKING & INSURANCE)

PRINCIPLES OF MANAGEMENT

Time: Three Hours Maximum: 75 Marks

SECTION-A (20 Marks)

Answer **ALL** questions

ALL questions carry EQUAL marks $(10 \times 2 = 20)$

- 1 What is management List out its process?
- 2 What are the concepts of chief executive?
- 3 What is the concept of MBO?
- 4 What is forecasting?
- 5 What is centralization?
- 6 Define organization.
- 7 What is promotion?
- 8 What is meant by stress interview?
- 9 What is motivation?
- 10 What is co-ordination?

SECTION - B (25 Marks)

Answer ALL Questions

ALL Questions Carry EQUAL Marks $(5 \times 5 = 25)$

11 a Describe the various level of Management.

OR

- b What are the principles of F.W. Taylor?
- What are the characteristics of decision making?

OR

- b Explain the characteristics of MBO.
- 13 a What are the Types of decisions?

OR

b What are the importance of organisation?

14 a What are sources of external recruitment?

OR

- b Explain the needs of Leadership.
- 15 a Explain the types of intrinsic rewards.

OR

b Explain the concept of Herberg's Motivation theory.

SECTION - C (30 Marks)

Answer any **THREE** Questions

ALL Questions Carry **EQUAL** Marks $(3 \times 10 = 30)$

- Explain the principles of scientific management.
- What are the various types of planning?
- Explain the principles of effective organisation.
- 19 Briefly explain the selection process.
- 20 Explain the characteristics of ideal control system.