

**PSG COLLEGE OF ARTS & SCIENCE**  
(AUTONOMOUS)  
**BSc DEGREE EXAMINATION DECEMBER 2018**  
(Fourth Semester)

Branch- **PSYCHOLOGY**

**ELEMENTS OF INDUSTRIAL RELATIONS & LABOUR WELFARE**

Time : Three Hours

Maximum : 75 Marks

**SECTION-A (20 Marks)**

Answer **ALL** questions

**ALL** questions carry **EQUAL** marks (10 x 2 = 20)

- 1 Define Industrial Relations.
- 2 Who are the three actors in Industrial relations?
- 3 Define Trade Union.
- 4 Mention any two function of trade union.
- 5 Give the meaning of Strike.
- 6 What is meant by Arbitration?
- 7 What is Collective bargaining?
- 8 Give the significance of a labour welfare officer.
- 9 What is meant by grievance redressal?
- 10 State the meaning of Social Security.

**SECTION - B 125 Marks)**

Answer **ALL** Questions

**ALL** Questions Carry **EQUAL** Marks (5 x 5 = 25)

- 11 a Explain the scope of Industrial relations.  
OR  
b Explain briefly the role of Government in Industrial relations.
- 12 a • Explain the functions of Trade Union.  
OR  
b What are the objectives of ILO.
- 13 a Explain the causes of Industrial disputes.  
OR  
b Explain the problems of discipline.
- 14 a How collective bargaining works? Explain.  
OR  
b Explain the types of adjudication.
- 15 a Explain the importance of labour welfare.  
OR  
b Write a short note on maternity benefits.

**SECTION - C (30 Marks)**

Answer any **THREE** Questions

**ALL** Questions Carry **EQUAL** Marks (3 x 10 = 30)

- 16 Discuss about the types and structure of trade union.
- 17 Describe the functions of ILO.
- 18 In detail explain about the different types of strikes.
- 19 Worker's participation in management. Discuss.
- 20 Give an elaborate account on retirement benefits.