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#### **14PSU13**

## PSG COLLEGE OF ARTS & SCIENCE

(AUTONOMOUS)

### **BSc DEGREE EXAMINATION DECEMBER 2018**

(Fourth Semester)

### Branch - PSYCHOLOGY

### INDUSTRIAL PSYCHOLOGY

Time: Three Hours Maximum: 75 Marks

# **SECTION-A (20 Marks)**

Answer ALL questions

ALL questions carry EQUAL marks  $(10 \times 2 = 20)$ 

- 1 Define Industrial Psychology.
- 2 Mention the branches of industrial psychology.
- 3 Define work motivation.
- 4 What is Job satisfaction?
- 5 Define Job analysis.
- 6 What is recruitment?
- 7 Define performance appraisal.
- 8 What is training?
- 9 Define ergonomics.
- What is fatigue?

# **SECTION - B (25 Marks)**

**Answer ALL Questions** 

ALL Questions Carry EQUAL Marks ( $5 \times 5 = 25$ )

11 a Explain the role of psychologoist in the industry.

OR

- b Describe the experiments of Hawthorne study.
- 12 a Describe the types of motives.

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- b How job satisfaction can be measured? Explain.
- 13 a Enumerate the objectives of job analysis.

OR

- b Describe the sources of recruitment.
- 14 a Give a brief account of competency mapping.

OR

- b How the effectiveness of training can be evaluated? Explain.
- 15 a Explain the components of Work environment.

OR

b Analyze the scope and goals of engineering psychology.

### **SECTION- C (30 Marks)**

Answer any **THREE** Questions

ALL Questions Carry EQUAL Marks  $(3 \times 10 = 30)$ 

- 16 Trace the historical development of industrial psychology.
- 17 Discuss the theories of motivation briefly.
- Discuss the role of interview and psychological tests in selection.
- 19 Describe the various training methods.
- 20 Discuss the causes and preventing methods of accidents.

Z-Z-Z

**END**