# PSG COLLEGE OF ARTS & SCIENCE (AUTONOMOUS)

#### **MSc DEGREE EXAMINATION DECEMBER 2018**

(Third Semester)

#### **Branch - CLINICAL NUTRITION AND DIETETICS**

#### **FOOD SERVICE MANAGEMENT**

Time: Three Hours Maximum: 75 Marks

## **SECTION -A (30 Marks)**

Answer **ALL** questions

ALL questions carry EQUAL Marks (5 x 6 = 30)

1 a What is 'Job specification'? Frame a sample job specification related with food industry.

OR

- b Highlight the objectives of Food laws.
- 2 a Discuss the aspects of 'Personnel administration'.

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- b Write on'Methods of induction'.
- 3 a Suggest measures for the maintenance of food quality in storage area.

OR

- b Describe styles of waiter service.
- 4 a Outline the principles of HACCP.

OR

- b Analyze hygienic practices to be followed by food handlers.
- 5 a What is 'Trial Balance'? Describe the phases of preparation of Trail balance.

OR

b List advantages of Double entry book keeping system.

### **SECTION -B (45 Marks)**

Answer any **THREE** questions **ALL** questions carry **EQUAL** Marks (3 x 15 = 45)

- 6 Discuss about principles of management.
- Figure 2 Evaluate the link between training and development. Illustrate the process of development of food service establishments.
- 8 Distinguish the different between A lacarte and Table d' hote menu. Enumerate the points to be considered while planning menu.
- 9 Describe the steps of facility planning and design development.
- Explain components of food cost and suggest any five measures of controlling food cost.

Z-Z-Z END