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# PSG COLLEGE OF ARTS & SCIENCE

(AUTONOMOUS)

#### **BCom DEGREE EXAMINATION DECEMBER 2018**

(Fifth Semester)

### Branch - COMMERCE (BANKING & INSURANCE)

## MARKETING AND MARKETING RESEARCH

Time: Three Hours Maximum: 75 Marks

## **SECTION-A (20 Marks)**

Answer **ALL** questions

**ALL** questions carry **EQUAL** marks  $(10 \times 2 = 20)$ 

- 1 What is imperfect market?
- 2 Define marketing mix.
- 3 What is meant by Dual pricing?
- 4 Define Grading.
- What is personal selling? 5
- 6 Define Branding.
- 7 Define marketing research.
- 8 What is meant by stratified sampling?
- What is coding? 9
- What do you mean by pilot study? 10

# **SECTION - B (25 Marks)**

Answer **ALL** Questions

**ALL** Questions Carry **EQUAL** Marks  $(5 \times 5 = 25)$ 

11 a Distinguish between marketing and selling.

- b Explain the features of modem marketing.
- 12 a Describe the various methods of pricing.

- b Explain the factors determining the choice of a suitable channel of distribution.
- What are the characteristics of a good brand? 13 a

- b Distinguish between Advertising and Salesmanship.
- 14 a State the objectives of marketing research.

- b Explain the sources of secondary data.
- 15 a Write a note on pre-requisites of Interpretation

OR

b Explain the elements of marketing research report.

#### **SECTION - C (30 Marks!**

Answer any **THREE** Questions

**ALL** Questions Carry **EQUAL** Marks  $(3 \times 10 = 30)$ 

- 16 Briefly Explain the steps to be followed in new product introduction.
- 17 What are the psychological factors that influence in consumer decision making?
- 18 To develop a product and price mix, what are the factors to be considered
- 19 Explain the process of marketing research along with the necessary precautions to be taken in each stage.

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