

PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)

BSc DEGREE EXAMINATION DECEMBER 2018
(Fourth Semester)

Branch - **CATERING SCIENCE & HOTEL MANAGEMENT**

ACCOMMODATION OPERATION

Time : Three Hours

Maximum : 75 Marks

SECTION-A (20 Marks)

Answer **ALL** questions

ALL questions carry **EQUAL** marks (10 x 2 = 20)

- 1 What do you mean by Contract?
- 2 Define Housekeeping.
- 3 Give any two uses of log book.
- 4 Who is a supervisor?
- 5 What is Sundry equipment?
- 6 What is Abrasives?
- 7 What is Par-stock?
- 8 Define Float glass.
- 9 What is Silver fish?
- 10 Give the name of primary colours.

SECTION - B (25 Marks)

Answer **ALL** Questions

ALL Questions Carry **EQUAL** Marks (5 x 5 = 25)

- 11 a What are the personal attributes required for Housekeeping staff?
OR
b How does the Housekeeping department co-ordinates with other departments?
- 12 a Give the functions of supervisor in Housekeeping department.
OR
b Examine the procedure followed in making gate pass.
- 13 a What are the various parts of vacuum cleaners?
OR
b List out the various types of brushes with diagram.
- 14 a Give an introduction to fibers.
OR
b Describe the equipments used in laundry.
- 15 a Give the procedure for lost and found .
OR
b Narrate the principles of design.

SECTION - C (30 Marks)

Answer any **THREE** Questions

ALL Questions Carry **EQUAL** Marks (3 x 10 = 30)

- 16 Draw the organization structure of Housekeeping department in a large hotel
- 17 What are the records and registers maintained in Housekeeping department?
- 18 How will you classify cleaning agents?