

**PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)
BSc DEGREE EXAMINATION MAY 2018
(Fourth Semester)**

Branch – **PSYCHOLOGY**

ELEMENTS OF INDUSTRIAL RELATIONS & LABOUR WELFARE

Time : Three Hours

Maximum : 75 Marks

SECTION-A (20 Marks)

Answer **ALL** questions

ALL questions carry **EQUAL** marks (10 x 2 = 20)

- 1 Define management.
- 2 Write on trade unions.
- 3 Define CITU.
- 4 Write on strikes.
- 5 What is lay-off?
- 6 Define lock-out.
- 7 Define adjudication.
- 8 Write on retrenchment.
- 9 What is collective bargaining?
- 10 Define sickness benefits.

SECTION - B (25 Marks)

Answer **ALL** Questions

ALL Questions Carry **EQUAL** Marks (5 x 5 = 25)

- 11 a Explain the importance industrial relations.
OR
- b Briefly mention the significance of government in industrial relations.
- 12 a Describe the regulations of trade unions.
OR
- b What are the objectives and functions of ICO?
- 13 a What are the major causes of industrial disputes?
OR
- b Write a note on lockouts and retrenchments.
- 14 a What are the types of arbitration?
OR
- b Describe how collective bargaining works.
- 15 a Explain the significance of labour welfare.
OR
- b Write about retirement benefits.

SECTION - C (30 Marks)

Answer any **THREE** Questions

ALL Questions Carry **EQUAL** Marks (3 x 10 = 30)

- 16 Explain the importance of industrial relations and their scope.
- 17 Discuss the formation and regulations of trade unions.
- 18 Explain the salient features of disciplinary procedures.
- 19 Describe settlement machinery and its basic principles.
- 20 Delineate the role of labour welfare officer in the industry.