## Privacy and Security in Online Social Media Prof. Ponnurangam Kumaraguru ("PK") Department of Computer Science and Engineering Indian Institute of Technology, Madras

## Week - 10.3 Lecture - 34 Boston Marathon Analyzing Fake Content on Twitter

Welcome back to the course on Privacy and Security in Online Social Media on NPTEL. This is week number 10, and we are going to look at continuing the trend.

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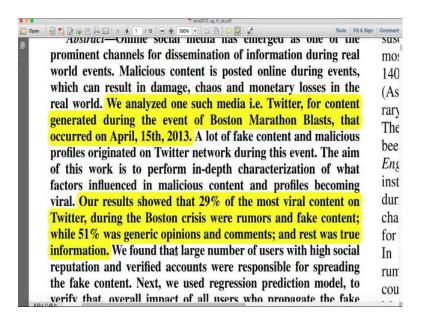


We are going to look at another paper, which is also looking at some of the security and privacy issues on online social media. This paper is dollar one per RT Boston Marathon, Pray for Boston analyzing fake content on twitter. So, I briefly mentioned this in this section credibility, and trust, and if you remember this is one of the tweet that I used in example also to say please RTs this tweet, we will pay one dollar to Boston Marathon.

And you know all the otherwise the content in the title, hash tag is Boston Marathon, pray for Boston, I think in the later events also, you would have seen such kind of hash tags, pray for Paris, which was actually also trending when the Paris attack was happened, when the Paris attack happened, analysing fake content on twitter. So, I am going to go back to the content like the credibility that we saw, but then I just showed

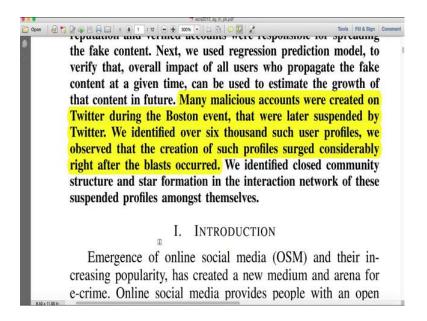
you some graph and I moved on. Now, we are going to actually see it in detail in terms of just paper writing. Paper is going to be our focus of this section.

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So, you should look at the claims by this paper. We analysed one such media, twitter please remember this was actually published in two thousand thirteen, two thousand twelve during that period. So, some of the mentions about the social media may be very very basic, we analysed one such media twitter for content generated during the event of Boston Marathon Blasts that occurred on April fifteenth two thousand thirteen.

So, what are the results that the authors claim is that twenty nine percent of the most viral content on twitter during the Boston Marathon crisis were rumours and fake content. So, this is how did they do it, they basically did took the largest, large set of rumours, large set of posts, asked users to annotate it and they also got the true positive rumours from another source, looked at how much of the total content generated about the Boston Marathon had these posts. And therefore, claim that around 29 percent of the most viral content were rumours. While 51 percent was generic opinions and comments and the rest was true information. So, this is the result of annotation that they did with the posts.

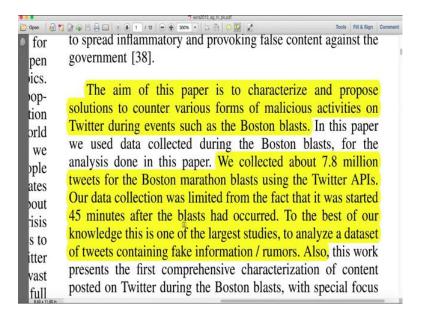


Many malicious accounts were created. So, there was a lot of malicious accounts that were created during the even just after the event during the Boston event that were later suspended by twitter. The authors identified over 6,000 such user profiles we observed that the creation of such profiles surged considerably right after the blast occurred. So, that is if you remember again one of the themes that I had been mentioning across the course is actually finding out these profiles.

How can you identify these profiles as fake profiles, which is one of main goals of services like twitter and it is not that easy also right given that this Boston Marathon blast has happened and people are under panic, the criminals are actually making use of this situation in terms of creating the account and posting content, which also, which are rumours and getting a lot of traction with it also.

As we have discussed before, if somebody uses hash tag Boston Marathon, hash tag based or Boston then, it is going to be available to people who are interested in that hash tag. And therefore, getting some rumours, getting some misinformation through this hash tag becomes much simpler. That is the abstract of the paper. Now let is look at actually the introduction, methodology, data set, contributions and the results that they have. So, in the introduction, the authors actually mentioned generally about the Boston Marathon blast, what happened and how the incidence is planned out of the Boston marathon.

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So, the aim of this paper is to characterize and propose solutions to counter various forms of malicious activities on twitter during events such as the Boston blast, right. So, the interest is to characterize, see and propose solution to counter various activities. So, one of the problems that they would take later is misinformation. Authors collected 7.8 million tweets; and later in methodology, we will see what kind of methodology, how did they actually collect 7.8 million posts. So, the data collection was limited from the fact that it was started 45 minutes after the blast. Interestingly, the way that these kinds of data collections are done is that an event happens and then, we see that there is an event, that has occurred and there is some hash tag with the events that is trending, take that hash tag, put it into the data collection and collect the data.

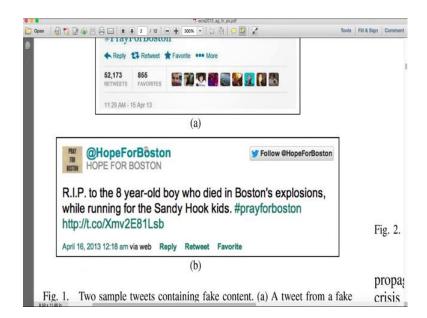
So, this probably has some draw back also, in this case it (Refer Time: 07:39). But the interesting thing is the 45 minutes thing again there, the author explained it later, but these 45 minutes is also interesting is because authors actually looked at the post that had come in these 45 minutes and some of them are actually retweets. So, the essentially the tweets that were tweeted even before 45 minutes is actually part of the data also here.

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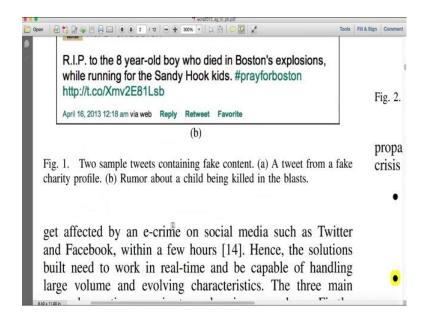


And one of the others claims by the paper is the largest dataset in terms of the rumours. So, here are the tweets that I have shown you in a different context before, which is for every retweet we receive ,we will donate 1 dollar to Boston Marathon victims, pray for Boston. So, the handle is underscore Boston Marathon, that is not as real account.

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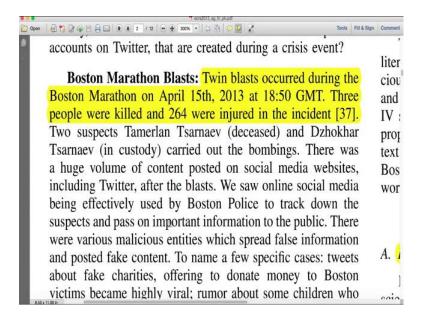


Hope for Boston, rip to the 8 year old boy who died in Bostons explosions while running for the sandy hook kids to pray for Boston. Nothing, there was not a kid, a kid was not part of the Boston Marathon at all.



There was no kid who took part in Boston Marathon and who actually was killed, because of the blast.

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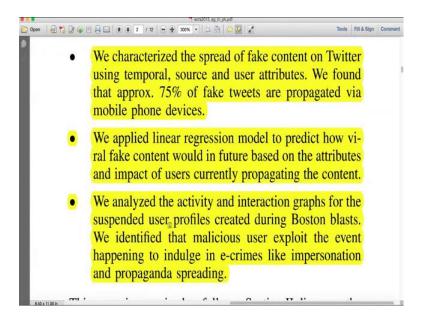
So, this is just back ground of the Boston Marathon itself, it is a twin blast occurred during Boston Marathon, April 15th 2013 at about 18:50 GMT. 3 people were killed and 264 were injured in the incident.

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So, now looking at, so here is a picture that actually came out to the blast and this was one of the first pictures clicked during the Boston Marathon blast.

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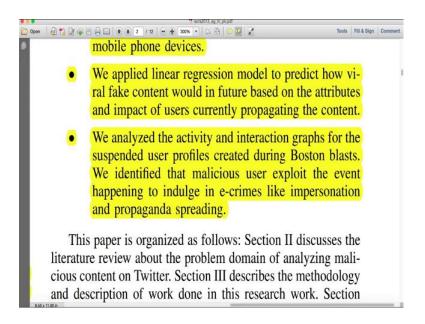


So, the authors actually characterized the spread of fake content on twitter using temporal source and user attributes. So, you will find some of the analysis in this paper pretty simple, which is the authors will just show you what kind of devices that the users had when they posted the content. And because again, keep the year in mind this is about

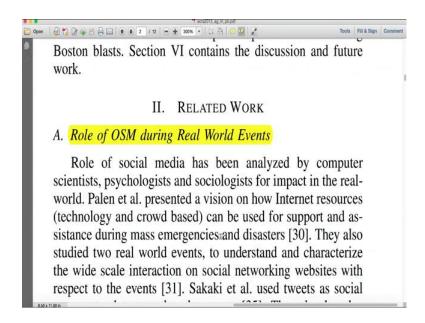
two thousand thirteen. So, there is kind of the way that the authors look at it is slightly preliminary also.

Also we found that approximately 75 percent of the fake tweets are propagated via mobile phones. We applied linear regression model to predict how viral fake content in future based on attributes and impact of users is currently propagating the content. We analysed the activity and interaction graphs for the suspended user profiles, one interesting thing that they did was the authors actually looked at the suspended user profiles and did analysis of what kind of users at these used accounts were suspended.

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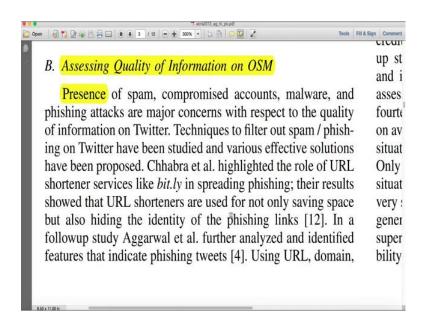


I think the last line here I have said multiple times in this course, authors identified that malicious users exploit the event happening to indulge in e-crimes like impersonation and propaganda spreading.



Others broke the related work into multiple categories, the first one is the role of OSM, during real world events. I think it is very very clear that real world events, when it happens it actually triggers the online social media content generation, which is when there is earthquake. For example, there is Nepal earthquake, IPL cricket match all of this is actually triggered and huge amount of content that is generated on online social media.

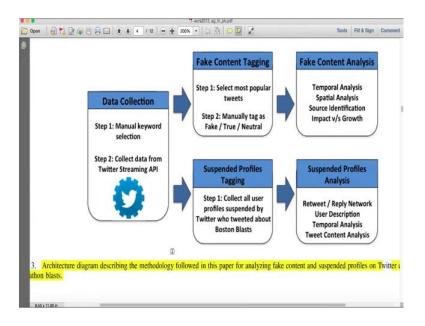
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So, again the authors go through in detail about the different types of events where social media is being involved. And then, during the other category of events, the other

category of literature that is available is actually assessing quality of information on online social media, which is to look at the misinformation, which is to look at what kind of content gets spread during this event, how characterization of them and how good or bad they are and topics around it. There are even books now, which actually look at this concept of misinformation on social media, big data. Next part gives you sense of what the related literature is, that you need to understand for this particular paper.

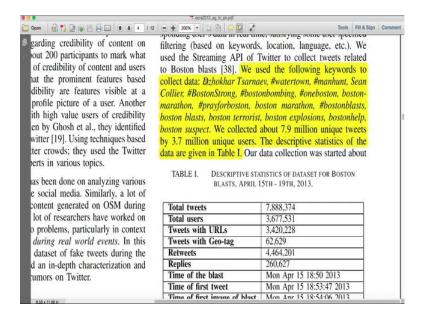
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Here is a very simple architecture that the authors had in terms of actually collecting and analyzing the data, which is keyword selection, manual keyword selection that is the forty five minutes delay that I said. And collect data from our twitter streaming API which all of you know, fake content tagging, select most popular tweets, manually tag as fake, true or neutral. So, some kind of annotations happens with the tweets that is from the event, suspended profiles tagging, collect all user profiles suspended by twitter who tweeted about Boston Marathon.

So, all the tweets that were, all the users that were suspended who had Boston Marathon hash tag were snipped out. Fake and temporal, spatial, source, impact and suspended profile analysis, which is retweet reply network, user description, temporal analysis. Essentially the two parts of analysis is done. One is the content from the event to understand the fake or misinformation, the other one is the suspended profile users.

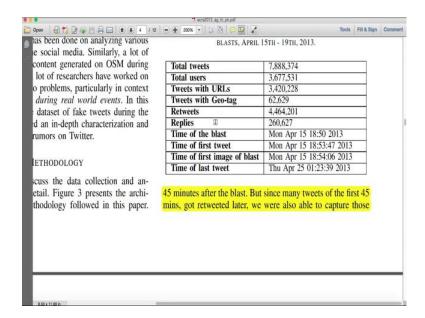
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So, if you look at the data collection, so this is what we said earlier, how do they collect this 7.9 million, they used the keywords called the person who was actually suspected, hash tag watertown, hash tag manhunt, Sean Collier, hash tag BostonStrong hash tag bostonbombing, hash tag oneboston, boston hyphen marathon, hash tag prayforboston, boston marathon with the space, hash tag boston blasts, boston blast with the space, boston terrorist with the space, boston explosions with the space, bostonhelp without a space, boston suspect.

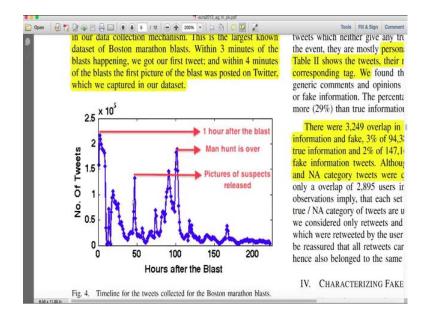
So, using all this is there is an interesting way of actually collecting all this. If you just know that hash tag boston marathon is what you are looking for, you take that hash tag collects some hundred tweets, look at the frequency of the count of other words and then, take that and then put them back into the search query and start collecting the data for that, so that is the kind of I mean in information retrieval kind of a topics, this is referred as query expansion. You can take one query and then expand it as you would like.

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This data is about 7.9 million, and total tweets, total users, total URLs, tweets with geo tag, retweets, replies, time of the blast, time of the first tweet, time of the first image of blast, time of last tweet. Basically, to just show you what distribution that the data has, the 45 minutes blast so as I explained before, since in our data set collection, this is the largest known data set. So, they have explained it here, but since many tweets of the 45 minutes got retweeted later.

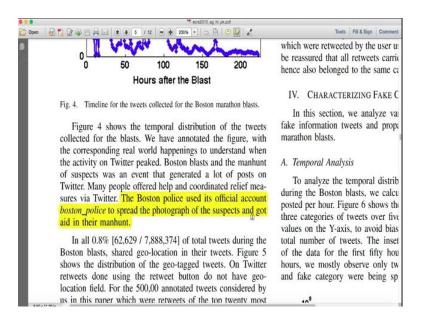
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We were also able to capture to those in our data collection mechanism. This is the largest known dataset of Boston marathon blast. More than 3 minutes of the blast happening, we got our first tweet. So, there is also this interesting phenomenon where you will actually see that the real world, that the content or the frequency of appearance of social media content is actually directly related to the events that are happening in real-world; in real-world and the social media frequency are actually very much correlated.

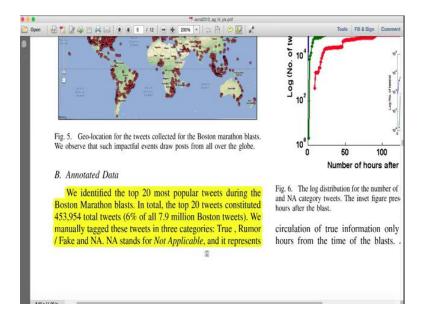
So, here if you see, x-axis is the hours after the blast, y-axis is the number of tweets, and wherever the peak has happened, there is a direct relation to the real world event. The first one being 1 hour after the blast, the second one being pictures of suspects released and the third one being Man hunt is over.

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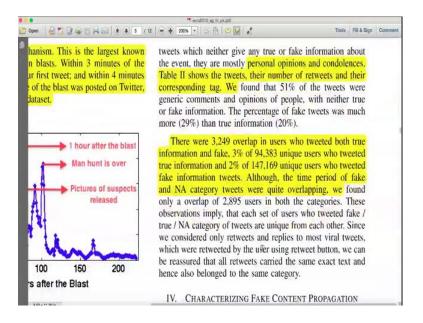
The Boston police used its official account to spread the photograph of the suspects and got aid in their manhunt. So, one of the things that we actually analyzed, the authors actually analyzed during the event was that Boston marathon, the legitimate account started sharing pictures through the legitimate account to get inputs from the public itself which was an interesting behaviour by the police organisation.

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So, the annotations that the authors did was they identified the top 20 most popular tweets during the Boston Marathon. In total, the 20 tweets constituted of 400,000 total tweets which is 6 percent. Authors manually tagged these tweets in three categories true, rumour, fake and not available, NA stands for not applicable.

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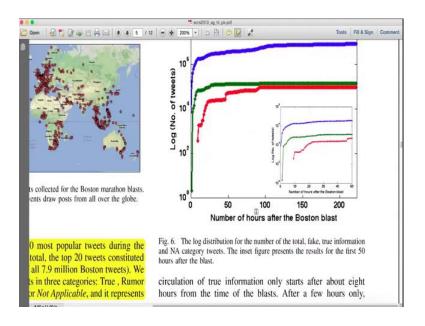


And it represents tweets which neither gives any true information or fake information about the event. They are mostly personal opinions and condolences. So, you should remember in the abstract we saw that about 50 percent of them are actually of this

category. So, 51 of this percent of these were general comments and opinions. And the percentage of fake tweets was much more, 29 percent than true information about 20 percent, so that is the outcome of the annotation. So, if you remember, many of the papers that we have seen, many of research that we have seen, there is this human annotation done to learn the model to understand, how the real users react to these posts.

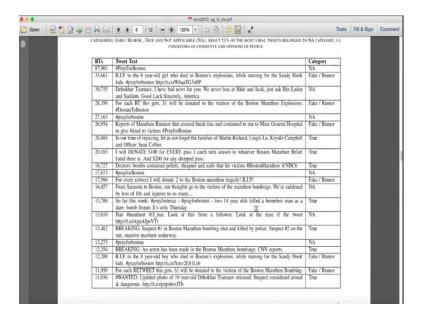
There were about 3,249 overlap in the users who tweeted true information and fake, 3 percent of 94000 unique users who tweeted true information, and 2 percent of 147,000 unique users who tweeted fake information tweets. So, essentially this is saying that there are people who are posting both real and fake information, there are people who are 2 percent of the total number of unique users who posted fake information also.

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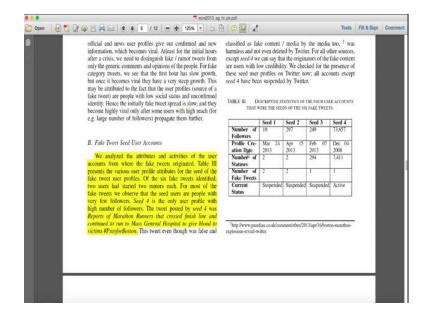
Temporal analysis, this is the graph that I have shown you in one of the very earlier lectures I think about week 2 or something, where I kind of described what the spread of the rumour is. If we look at this graph, I will make it short here true information is actually starting much later than the rumour information which is green colour and rumour is also studying much faster than the real information. So, there are ways to actually reduce this, one is to bring this real information earlier it starts early and then and the other solution is to get the rumour information fall flat very soon.

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If these techniques can be achieved then I think the spread of a misinformation can be reduced a lot. Here is a table which actually gives you the full details about the events that authors actually collected, posts that they had which is tweet text, RTs and category. So this is the outcome of the manual annotation, and the authors are just giving you a sample of all the RTs that they had which is in the decreasing order here, the category here. So, the top RT was hash tag PrayForBoston which had about 87000, and it is actually, nothing is available right PrayForBoston, you cannot really say whether it is actually malicious, legitimate or it has no information.

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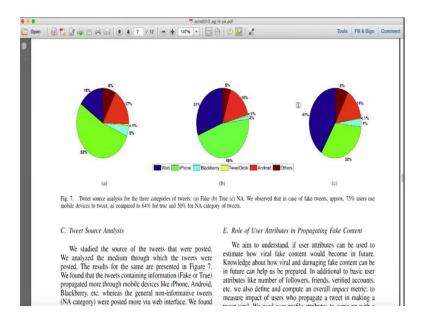


So, now what authors did was they actually looked at, if you remember again, one of the contribution in the paper is to do analyse the user accounts that were actually suspended. So, what they do is they analyse the attributes and activities of the user accounts from where the fake tweets originated. Table 3 presents the various user profiles attributes from the seed of the fake tweet users, user profiles of the 6 fake tweets identified, 2 users had started two rumours each, for most of the fake tweets we observe that the seed users are people with few followers. Seed 4 is the only user profile with the high number of followers. The tweet posted by seed 4 was reports of Boston marathon runners that crossed finish line and continued to run to Mass General Hospital to give blood to victims.

So, here are for accounts that this paragraph was talking about. The numbers of followers, if you see the first three seeds that are pretty small. So, the point is that the rumours could be created by follow accounts, who had followers very small. But it gets spread fastly because somebody in the chain, in the food chain of looking at these tweets, who got more popular also looks at the tweets and post it, so that is ne of the problem that you can actually look at.

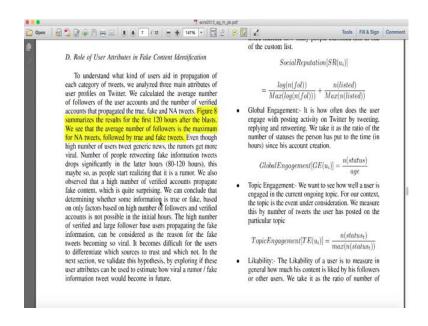
Also how to actually reduce this particular post, from this particular rumour, from a user who is not, who does not have a large number of followers, going into the hands of people who are actually popular and actually retweeting that. But seed 4 if you see, is actually 73000 followers these are the only accounts which are actually more popular and it is also active as per the data collection that was done.

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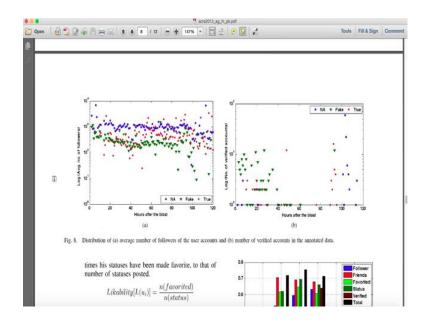
Here is the graph that I said before which is that authors actually looked at the true malicious and other information that is available through that device, that which device was used. So, a - is all the fake information, in all the fake information it looks like majority of them are actually using iphone. And true information also it seems to be the same whereas the web is actually used to more in terms of the true information versus the fake information. And if you look at no information that is available, the web seems to be the highest. Well this is generally only to get a sense of what kind of device people are using while posting.

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And authors also, tweet source analysis which is what I said. Now let us look at the analysis of role of user attributes in fake content identification, which is what are the features in the user in terms of followers, in terms of whether the account is verified, how do they relate to the fake content that is getting propagated. The figure 8 actually shows you the content on the x-axis till 0 to 120 hours, y-axis to be the number of followers. It will clearly show that the first one is actually at the highest one, is at the not applicable tweet, then followed by the true content, and then followed by the fake contents, which is number of followers, the total number of followers or the followers for the tweets that got propagated, which is take at the least number of followers.

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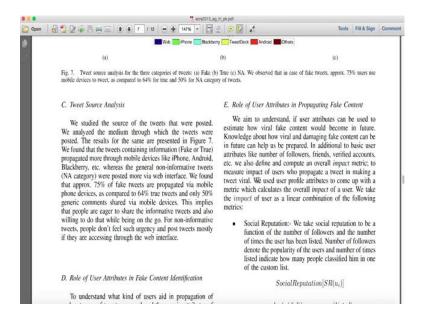


That is what you will see here, x-axis to be the hours, y-axis to be the number of followers. And the green triangle is actually at the lowest showing that the followers to the fake content are the low. Then the red one, red circles which had the followers to the true content, and then the blue one which is actually the followers for the not applicable content. You should look the dots in the right, it actually shows you the verified accounts, verified accounts also show hours after the blast, there is a lot of content posted by verified accounts which are not applicable and true later.

Whereas, initially there are some content that are **getting** propagated by fake content, **fake content** is getting propagated by people who are actually verified accounts. So, there is a **problem** as I said where initially people do not verify the content, people do not

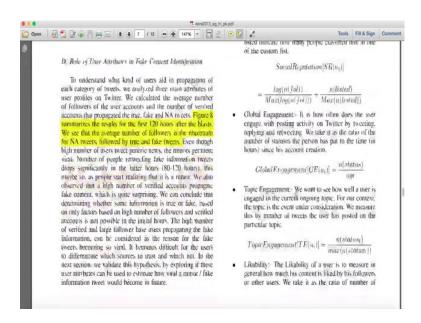
check what is going on, they have a verified account, they are just pushing this content and therefore, this content gets propagated much faster.

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So, that is the role of user attributes in fake content identification and there is this whole set of analysis that one can do in terms of actually propagating, analysing the fake content.

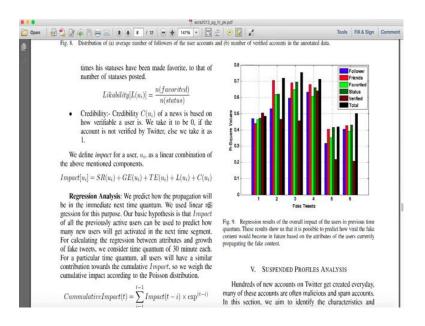
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So, if you see here, there are concepts that are mentioned here. I will briefly tell you what they are, social reputation which is like the cloud global engagement, interactions

with the other users, topic engagement, linkability, credibility, all of this, the authors basically what they did was they created, they had all these metrics SR, GE, TE, L and C which is in the reverse order credibility, linkability, topic engagement, global engagement and social reputation.

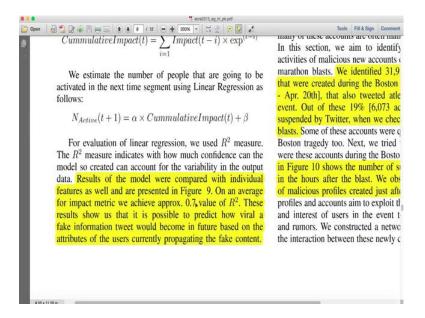
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They used this and created a metric called impact and what they were trying to figure out is that whether we can use these features, the five, ones that I just now said to predict what impact of the post is going to be or virality of the post is going to be and things like that. The graph 9, the figure 9 on the right hand side here actually shows you that it is possible to find out the propagation of the content using all these features right.

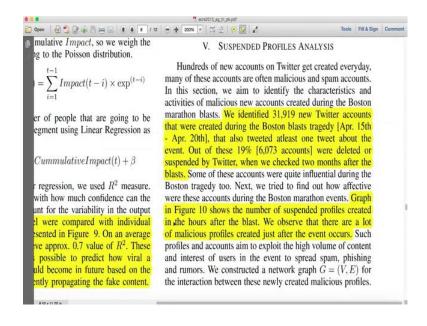
So, what does this show, regression shows results of the overall impact to the users in previous time quantum. These results show us that it is possible to predict how viral, the fake content would become in future based on the attributes of the users currently propagating the fake content. So, they basically used followers, friends, favourite, status, verified, all of them find out whether these information can be used to find the virility of the fake content that is posted on twitter.

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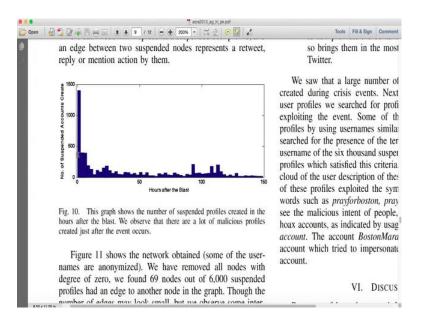
So, that is what they kind of showed that results of the model were compared with the individual features as well and are presented in figure 9. On an average for the impact metric, we achieve approximately 0.7 value of R square. These result show us that it is possible to predict how viral a fake information tweet would become in future based on the content attributes of the users currently propagating the fake content, so that is about the analysis.

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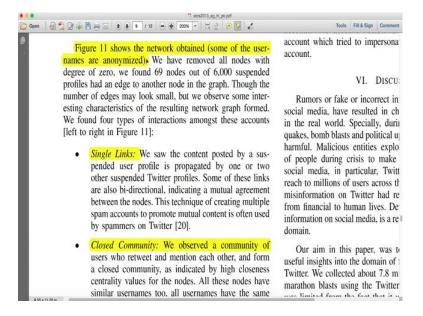
So, now, let us look at the last analysis that the authors did was suspended profile analysis. They identified close to 32000 twitter accounts that were created during the blast. And out of these, 19 percent were deleted or suspended by twitter when we checked 2 months after the blast. So, basically since we had the post, post has a user, user has a id, we went back and checked, authors went back and checked the whether this particular user id is there, if the user id is not there, it was tagged that it was actually deleted.

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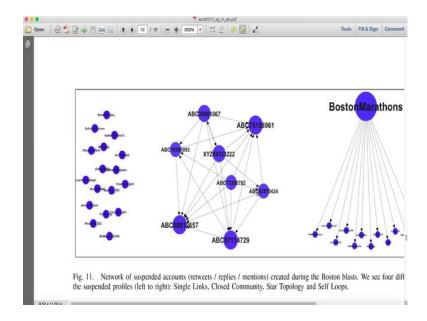
So, figure 10 shows the number of suspended profile stated in hours after the blast. We observed that there are lot of malicious profiles created just after the event. If you look at this figure 10, this graph shows the number of suspended profiles. So, there were about 1400 profiles that were suspended which were just created few hours after the blast, right.

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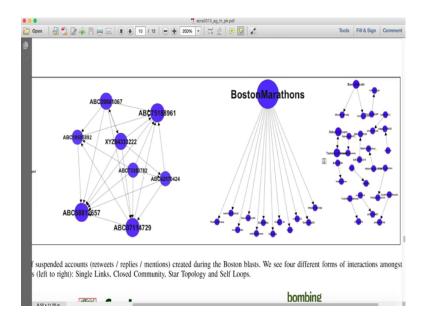
And similarly you can also draw links between these handles. Figure 9 shows the networks obtained, some of the users' names are anonymized. They have removed all the nodes with the degree zero, we found that 69 nodes out of 6,000 suspended profiles had an edge to another node in the graph. This basically shows that the handles which are propagating fake content are actually collected among themselves also. Single links, so we found four types of interactions among these accounts, single links they are not interacting with anybody, closed community there is a closed community, so, here are the graphs.

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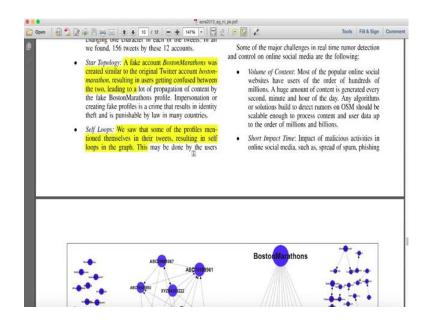
So, these are all singletons, and then there is this closed network of people, everybody is connected to everybody.

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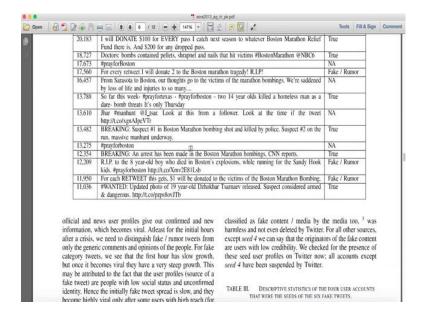
And the other one is, there is information spread only from one account to others and there is also this self loops which is, each of them spreading. So, I am connected to you, you are connected to me, and I am posting your content you are posting the content, right. So, that is the technically, there are single links on the left one, closed community star topology is the structure here and self loops are the ones here.

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Self loops, there are some of the profiles mentioned themselves in their tweets resulting in self loops in the graphs.

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So, that is about the analysis that was done in this paper in terms of actually analysing the fake content propagation in twitter during the event Boston marathon. And this is just not comprehensive view of everything, it is just only one type of analysis, there have been many other papers which are looking at misinformation spread during a particular event.

I will leave you there and I will see you soon.